

## Questions/Concerns

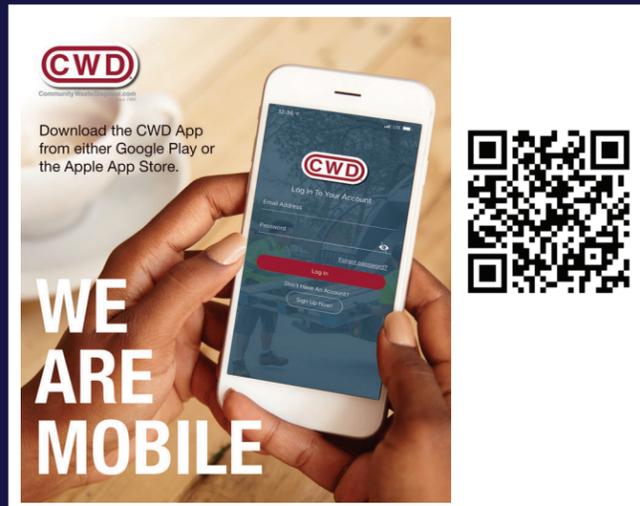
Community Waste Disposal  
Customer Service Representatives  
are ready to assist you with:

- Questions
- Complaints
- Cart Repair
- Damages/Spills

## Customer Service Hours

Weekdays 8:00 am - 5:00 pm  
Saturdays 8:00 am - 2:00 pm

972.392.9300/Option 2  
customerservice@cwd.to  
www.CWD.to



**CWD**  
Community Waste Disposal.com

Download the CWD App from either Google Play or the Apple App Store.

**WE ARE MOBILE**



Community Waste Disposal.com  
Since 1984

2010 California Crossing Road, Dallas, TX 75220-2310  
phone 972.392.9300 fax 972.392.9301  
website www.CWD.to



211 N Henry Street, Lancaster, TX 75146  
phone 972.218.1300  
website www.lancaster-tx.com

## Bulky Waste & Brush

Bulky waste will be collected every other month, according to the schedule below.

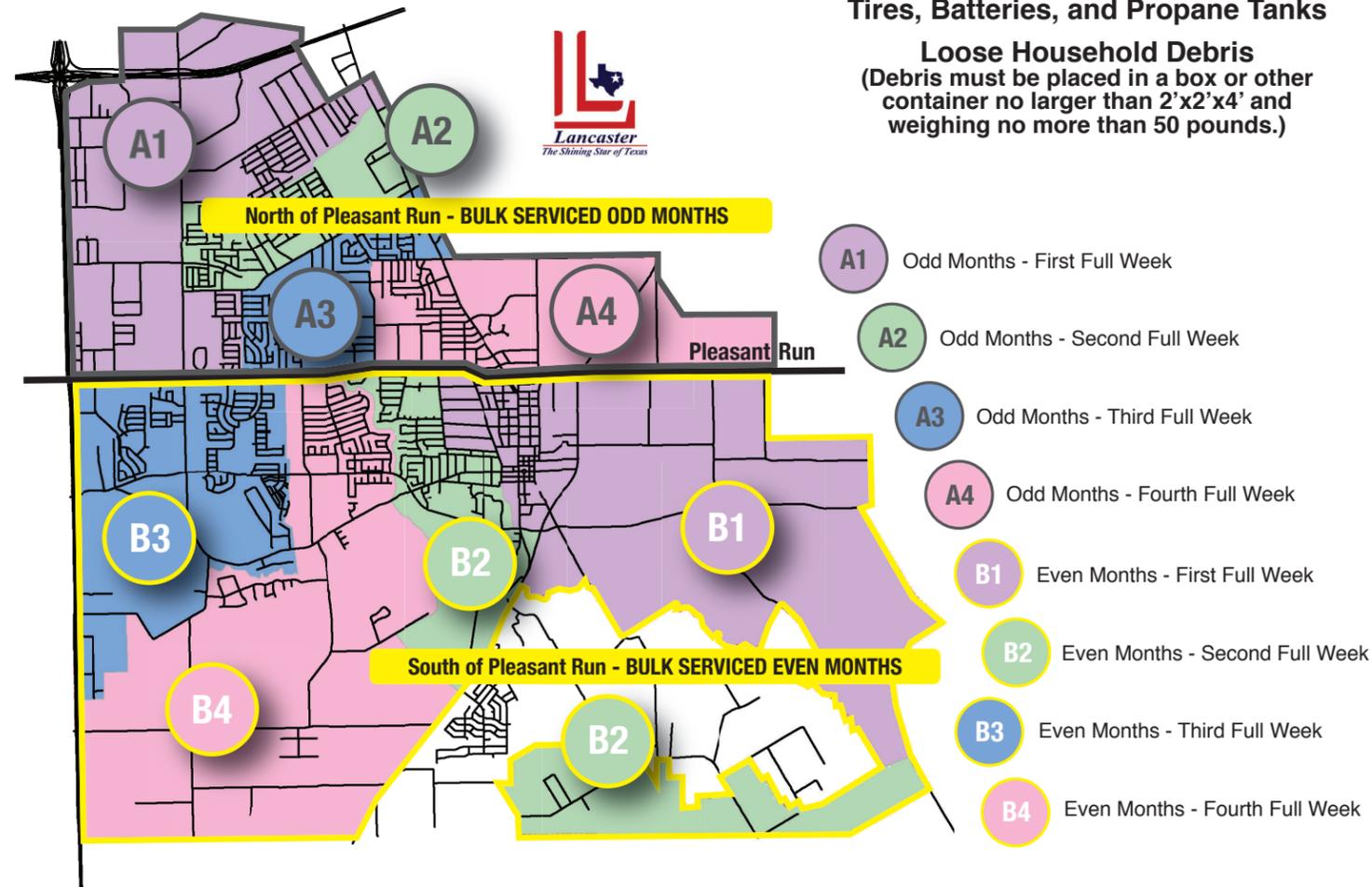
1 cubic yard is equivalent to approximately one washing machine.



You are limited to 12 cubic yards of bulky waste and brush per collection.

Tree limbs must be placed with trunks parallel to the street without obstructing the sidewalk. Individual items or bundles must weigh less than 50 pounds, and be no longer than 10 feet.

Place all bulk and brush items at your curb no later than 7:00 a.m. on your service day, for collection between 7:00 a.m. and 7:00 p.m.



## Bulky Waste - Acceptable

Toys and Yard Tools Tagged as "Bulk Item"

Furniture

Bundled Carpet in 4-foot Lengths

Fence Panels No Larger than 4'x6'

Thorny Vines Must be Bagged or in Containers

Bagged Leaves (10 Bag Limit)

Washing Machines, Dryers, Water Heaters and Kitchen Appliances

Refrigerators/Freezers

(Must be tagged certifying removal of refrigerants)

## Bulky Waste - Prohibited

Commercial Remodeling/Construction Debris

Household Hazardous Waste

Tires, Batteries, and Propane Tanks

Loose Household Debris

(Debris must be placed in a box or other container no larger than 2'x2'x4' and weighing no more than 50 pounds.)

## City of Lancaster Residential Services



## Trash & Recycling Bulk & Brush X-treme Green Events

972.392.9300



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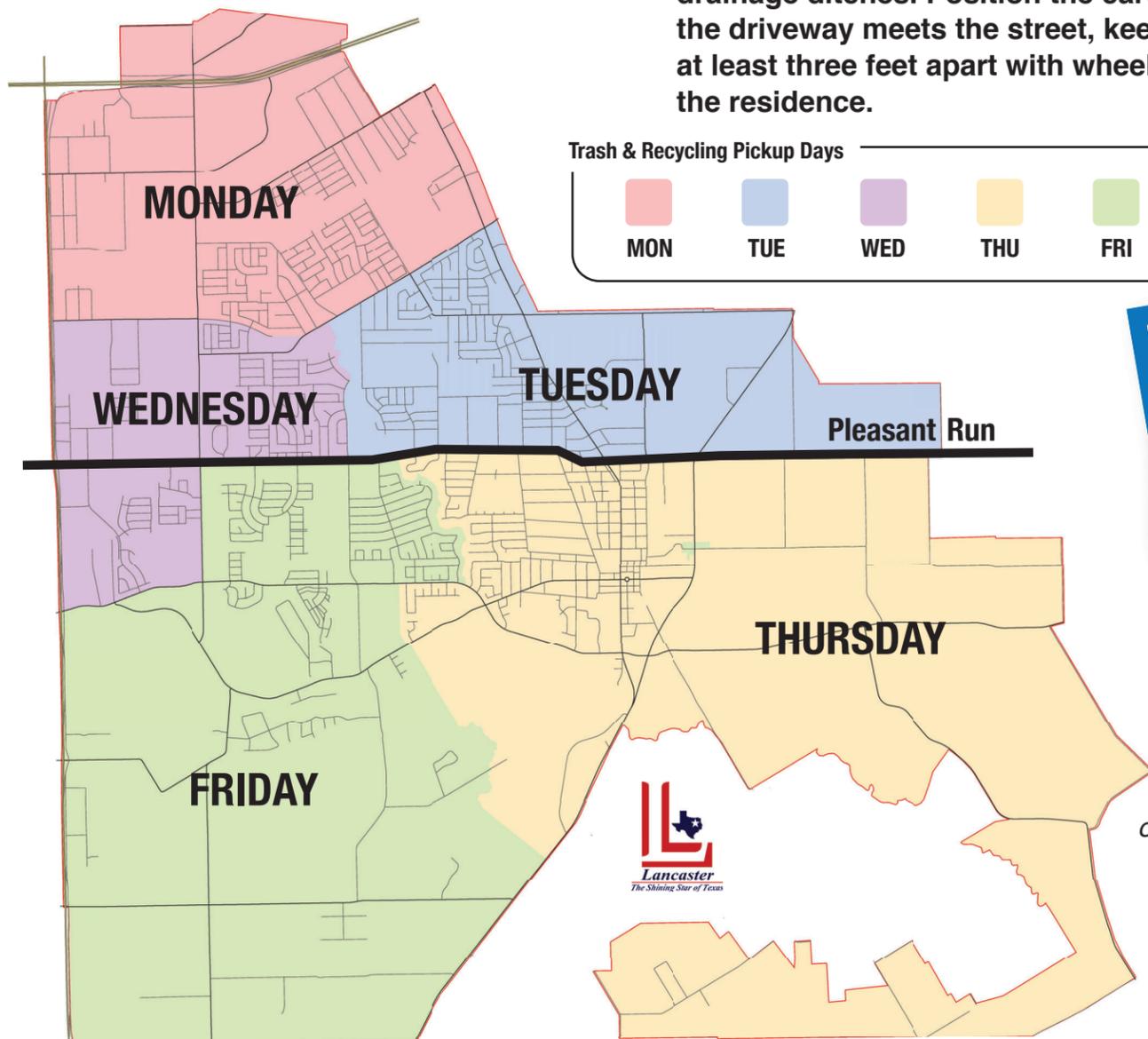
Not your service month? You may drop off up to 12 cubic yards of bulky waste and brush at the CWD Transfer Station, 2010 California Crossing Road, Dallas, TX 75220. We are open the first Saturday of every month, excluding holidays, 8:00 a.m. - 1:00 p.m. A copy of your current water bill is required. Charges apply to volumes in excess of 12 cubic yards.

# TRASH & RECYCLE

 TRASH WILL BE COLLECTED ONCE A WEEK.

 RECYCLING WILL BE COLLECTED ONCE A WEEK.

Please see the map below to determine the pickup day for your residence. Place all items out no later than 7:00 a.m. on your pickup day for service between 7:00 a.m. and 7:00 p.m.



All **TRASH** must be placed in bags inside the **GREY** 95-gallon trash cart.

All **RECYCLABLES** must be empty, clean, and dry, and placed **LOOSELY** inside the **BLUE** 95-gallon recycle cart. **DO NOT BAG RECYCLABLES.**

Please ensure the trash cart and the **recycle cart** are separated by at least three feet, and three feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches. Position the carts where the driveway meets the street, keeping them at least three feet apart with wheels toward the residence.

Help! What's my service day?

 Do you have a cart that is in need of repair or replacement? Please contact CWD at 972.392.9300, Option 2 for assistance.

## X-treme Green Events



Community Waste Disposal will host two X-treme Green Events each year in the City of Lancaster. An X-treme Green Event is a one-stop place to dispose of household hazardous waste, automotive tires, used electronics, and household metal goods. Confidential document shredding will also be available on-site.



Visit [www.CWD.to](http://www.CWD.to) for additional information.

Visit [CommunityWasteDisposal.com](http://CommunityWasteDisposal.com) and click on **View My Schedule** from the menu bar. Type in your service address to find your information.



## It's important to RECYCLE RIGHT



Plastic Containers #1-5 & #7



Milk Cartons & Juice Boxes



Corrugated Cardboard & Boxboard



Aluminum, Steel, & Tin Containers



Mixed Paper, Newspaper, etc.



Glass Bottles & Containers

## DO NOT RECYCLE

Always **EMPTY, CLEAN, & DRY** and **LOOSE IN THE CART**

972.392.9300/Option 2

### Plastic Bags

*They tangle recycling equipment.*

### Packaging Materials

Styrofoam

### Food or Wet Waste

*These belong in the trash.*

### Paper Towels/Toilet Tissue

Bagged Leaves, Grass Clippings, and Branches

### Lightbulbs/Window Panes

*Items constructed of multiple materials are not accepted.*

### Shredded Paper

*The small pieces get caught in recycling equipment.*

### Paper & Plastic Food Serving Items

*These items are not recyclable for many reasons, including probable food contamination and cutlery size.*

