



FRONT DESK FREQUENTLY ASKED QUESTIONS

What are your operating hours?

Monday-Thursday

8:00a - 1:00p

5:00p – 8:00p

Friday

8:00a - 5:00p

Saturday

8:00a – noon

What is open for public use?

At this time, the fitness atrium and indoor walking track are operating at 50% capacity. The fitness atrium has a maximum of 34 patrons at a time and the indoor walking track has a maximum of 33 patrons at a time. The gymnasium is open for **open shoot only, 2 people per hoop, with a maximum capacity of 10**. You must pre-reserve your 50-minute session via Community Pass. Please bring your own ball, wear a face covering, and gloves throughout the duration of your session.

Will any membership allow me to use the fitness atrium?

In order to use the fitness atrium, you must have a valid fitness membership. This includes monthly fitness memberships, annual fitness memberships, early bird membership, and silver sneakers. All fitness atrium usage will be limited to **1 hour per visit**.

Are day passes/drop-ins available?

Yes, you are still allowed to use the fitness atrium with a day pass. Please visit the front desk for registration. Please be aware that capacity is first come, first serve.

Are fitness classes still available?

At this time, in-person fitness classes are not available. However, we have a variety of virtual programs available for you to participate in. Information regarding these programs can be found on the City website, www.lancaster-tx.com as well as our Facebook and Instagram page.

Do I have to wear a mask?

Yes, face coverings/masks and gloves that cover your entire hand are **required**.

Can I purchase gloves onsite?



No, we will not be providing gloves. You must present gloves to enter the facility. No gloves, no entrance.

What precautions is staff taking to combat COVID-19?

We are currently operating at 50% capacity and practicing all CDC recommendations. Our fitness atrium is open and operating at a limited capacity of 34 patrons maximum. Throughout the day, staff will clean fitness equipment after each use and routinely disinfect all public areas. We also encourage patrons to clean fitness equipment after each use. Social distancing is required at all times.

Are facility reservations available?

At this time, we are not offering any facility reservations.

If you have a party that you are looking to accommodate in the coming months, we can place you on a waiting list to ensure that state and local orders comply with the gathering request. Currently, we are not allowing large gatherings in municipal facilities; therefore, we will place your group on the waiting list and follow up closer to the date, perhaps in May or June. Please note, being placed on the waiting list does not mean your reservation has been approved or is firm.

Are you accepting volunteers at this time?

Due to COVID-19 safety precautions, we are not accepting volunteers at this time.

Where can I keep up-to-date with facility openings and changes?

Website: www.lancaster-tx.com

Facebook: City of Lancaster - TX

Instagram: @lancaster_tx