



# Lancaster Connection

[www.lancaster-tx.com](http://www.lancaster-tx.com)

Fall 2013



**10 WAYS TO WINTERIZE YOUR HOME | PAGE 5**

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**CITY OFFICE CLOSINGS:**

**DECEMBER 25<sup>th</sup>**

**JANUARY 1<sup>st</sup> & 20<sup>th</sup>**

**HOLIDAY TRASH SCHEDULE:**

No trash pick up on Christmas or New Years Eve (Wednesday). Thursday and Friday's trash will run as normal.



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**Opal Mauldin Robertson**  
City Manager

**Aretha Adams**  
Assistant City Manager

**Dolle Downe**  
City Secretary

**Rona Stringfellow**  
Managing Director of Public  
Works & Development Services

**Ed Brady**  
Economic Development  
Director

**Thomas Griffith**  
Fire Chief

**Dori Lee**  
Human Resources Director

**Sean Johnson**  
Parks, Recreation & Library  
Services Director

**Cheryl Wilson**  
Police Chief





As we approach the holiday season, it is a time to reflect on the success, failures, opportunities and challenges of the past and those to come.

As a community, we have growth, development and opportunity ahead. The City of Lancaster is in the early stages of an update to the Comprehensive Plan. There will be opportunities for your input and we encourage you to provide your feedback and suggestions.

The following pages of this publication contains information regarding events, activities, and programs available. We encourage you to continue your involvement or to get involved in the community. Whether it is through a quality of life program in Recreation, or service through volunteer programs you are the difference in our community.

We appreciate the opportunity to serve you. Happy Holidays!



**Lancaster Martin Luther King Jr. Foundation,  
January 18, 2014 10<sup>th</sup> ANNUAL  
DR. MARTIN LUTHER KING, JR. PARADE**

**LINE-UP TO BEGIN PROMPTLY AT 9:00 a.m.**

The parade will begin at 11:00 a.m. January 18, 2014 Saturday, at the Lancaster Elsie Robertson Middle School 822 Pleasant Run Road. The parade will travel East on Pleasant Run Rd one mile. North onto Dallas Ave. Proceeding on to the Lancaster High School Coliseum.

Immediately following the parade there will be a short Program. The program will include short excerpts from Dr. King's speeches, and interesting facts about his life, an Awards ceremony and participation from different groups.

Contact Persons for the event:

**Roosevelt Nichols - Chairperson 469-358-8722  
Quinnie Wright - 972-748-6798 - quinniewright@yahoo.com**

Co-Sponsored by: City of Lancaster, Lancaster Independent School District and Lancaster Chamber of Commerce

[www.LancasterMLK.org](http://www.LancasterMLK.org)

# Winter Care for Canines



Winter's cold air brings many concerns for responsible dog owners. Keep the following precautions in mind:

-  Don't leave your dog outside in the cold for long periods of time. Wind chill makes days colder than actual temperature readings. Be attentive to your dog's body temperature, and limit its time outdoors.
-  Adequate shelter is a necessity. Keep your dog warm, dry and away from drafts. Tiles and uncarpeted areas may become extremely cold, so make sure to place blankets and pads on floors in these areas.
-  Be extra careful when walking or playing with your dog near frozen lakes, rivers or ponds. Your dog could slip or jump in and get seriously injured.
-  Groom your dog regularly. Your dog needs a well-groomed coat to keep properly insulated. Short- or coarse-haired dogs may get extra cold, so consider a sweater or coat. Long-haired dogs should have excess hair around the toes and foot pads trimmed to ease snow removal and cleaning. If you do the trimming, take care not to cut the pads or other delicate areas of the foot.
-  Feed your dog additional calories if it spends a lot of time outdoors or is a working animal. It takes more energy in the winter to keep body temperature regulated, so additional calories are necessary.
-  Towel or blow-dry your dog if it gets wet from rain or snow. It is important to dry and clean its paws, too. This helps avoid tiny cuts and cracked pads. A little petroleum jelly may soften the pads and prevent further cracking.
-  Don't leave your dog alone in a car without proper precautions. If the car engine is left on, the carbon monoxide will endanger your dog's life. If the engine is off, the temperature in the car will get too cold.



# 10 Ways to Winterize Your Home



## 1. Clean Those Gutters

Once the leaves fall, remove them and other debris from your home's gutters -- by hand, by scraper or spatula, and finally by a good hose rinse -- so that winter's rain and melting snow can drain. Clogged drains can form ice dams, in which water backs up, freezes and causes water to seep into the house.

## 2. Block Those Leaks

One of the best ways to winterize your home is to block obvious leaks around your house, both inside and out.

## 3. Insulate Yourself

Another thing that does cost a little money -- but boy, you do get the money back quick -- is adding insulation to the existing insulation in the attic. You need a minimum of 12 inches of insulation in your attic.

## 4. Check the Furnace

First, turn your furnace on now, to make sure it's even working, before the coldest weather descends. A strong, odd, short-lasting smell is natural when firing up the furnace in the autumn; simply open windows to dissipate it. But if the smell lasts a long time, shut down the furnace and call a professional.

## 5. Get Your Ducts in a Row

According to the U.S. Department of Energy, a home with central heating can lose up to 60% of its heated air before that air reaches the vents if ductwork is not well-connected and insulated.

## 6. Face Your Windows

Storm windows are particularly helpful if you have old, single-pane glass windows. But if you don't have storm windows, and your windows are leaky or drafty, "They need to be updated to a more efficient window.

## 7. Don't Forget the Chimney

Ideally, spring is the time to think about your chimney. Make sure it is clear of trash and debris.

## 8. Reverse That Fan

Reversing your ceiling fan is a small tip that people don't often think about.

## 9. Wrap Those Pipes

A burst pipe caused by a winter freeze is a nightmare. Prevent it before Jack Frost gets a grip.

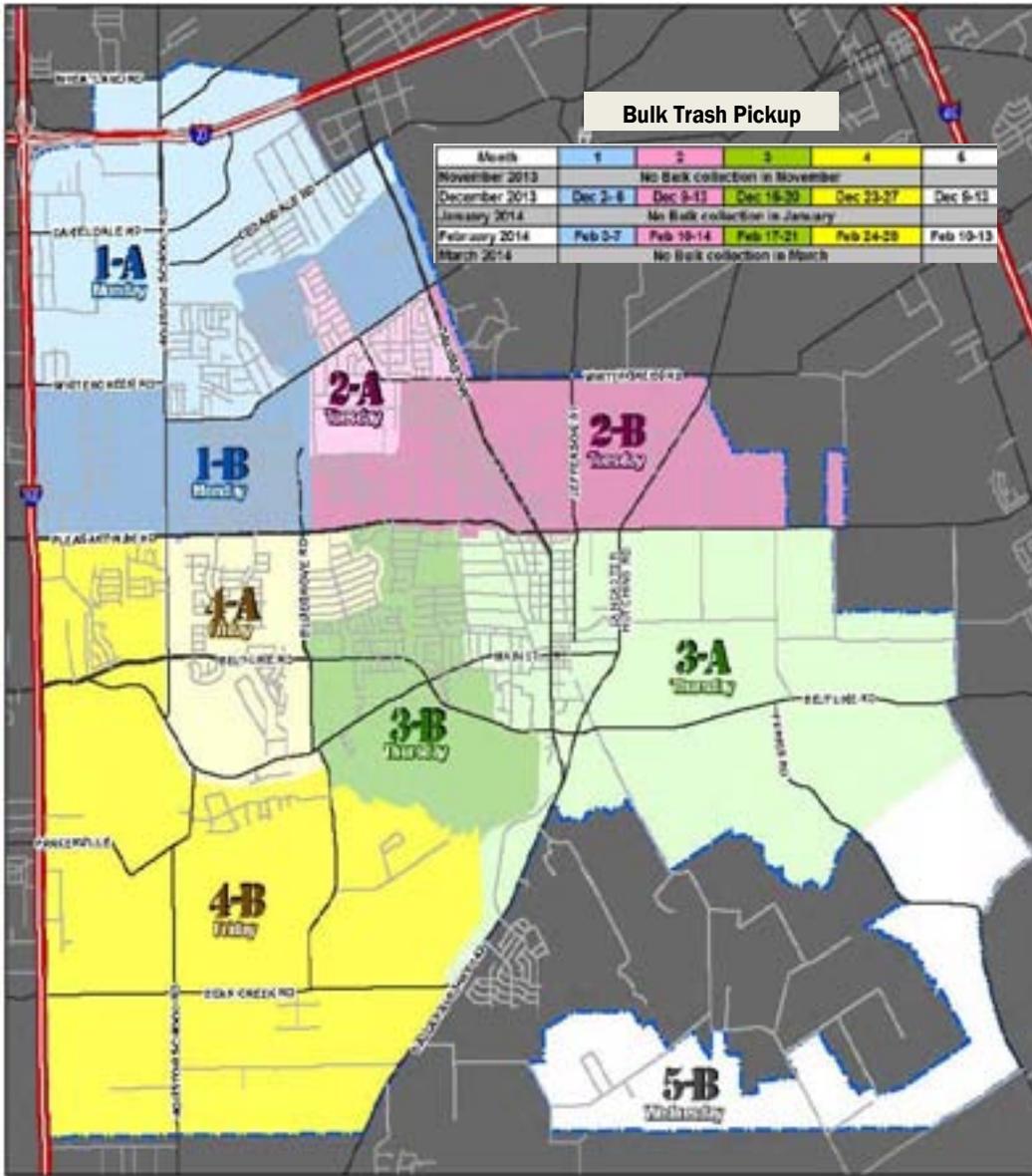
## 10. Finally, Check Those Alarms

This is a great time to check the operation -- and change the batteries -- on your home's smoke detectors.



# Trash

## Do's & Don'ts



Tips: To help prevent trash overflow, participate in the Recycle Program. For more information, contact 972-218-1300

Bulk Trash is picked up bi-monthly (even months) in the City of Lancaster according to your zoned area. Trash can be put out on the curb as early as the Saturday before your pick-up week and has to be out no later than the **Monday** of your week **BEFORE 7:00 a.m.** Early or late setouts will be tagged for immediate removal and charges and/or fines. Do not add to the pile during the week. If items are added, additional charges may apply. No liquid or hazardous waste, construction debris, electronics or automotive waste. All refrigerants from appliances must be removed and certified.

**IF BRUSH/BULK IS PRESENT AT ANY TIME OTHER THAN YOUR DESIGNATED PICKUP WEEK, THE WASTE WILL BE TAGGED FOR REMOVAL. IF NOT REMOVED WITHIN 3 DAYS, IT WILL BE PICKED UP AND A CHARGE WILL APPEAR ON YOUR UTILITY BILL.**

**REMEMBER!**  
 BULK ITEMS ARE TO BE PLACED OUT THE WEEKEND BEFORE YOUR PICK UP WEEK. FOR QUESTIONS CONTACT 972-218-1300.



# Spring into Recycling Earn Points!!! & Get Rewards!!!



## THIS IS HOW IT WORKS:

- ⇒ Register @ [www.recyclebank.com](http://www.recyclebank.com) or call 1-866-563-0114
- ⇒ Earn Points - Take action & get points for placing YOUR recycle materials in the **GREEN** cart
- ⇒ Get Rewards from different locations, that can be purchased with your points
- ⇒ Learn how to live **GREEN**
- ⇒ Invite Friends- Get everyone in on the action
- ⇒ Earn Points- & earn **MORE** points

Activate your account today and start earning rewards.

## Know Your Recycle Week

### December 2013

Su	M	Tu	W	Th	Fri	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

### January 2014

Su	M	Tu	W	Th	Fri	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

### February 2014

Su	M	Tu	W	Th	Fri	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

### March 2014

Su	M	Tu	W	Th	Fri	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

## RECYCLE REWARDS

Rewards can be redeemed online, printed and mailed. If online, you can access them instantly by clicking "Redeem Now." If printed, you can submit via mail and receive your points in 7-10 business days.

Your recycling day is the same as trash day every other week. Place your recycling out with your trash no later than 7:00 a.m. your recycle week (A or B). Do not use your recycle cart for regular trash as it will not be picked up.

# Recyclebank®

For more information visit [www.recyclebank.com](http://www.recyclebank.com) or call 1-866-563-0114



Reduce Reuse Recycle Reduce Reuse Recycle Reduce Reuse Recycle Reduce Reuse Recycle Reduce Reuse Recycle

# News You Can Use...

## • **How can you pay your Utility Bills?**

- Ace Check Cashing Service - cash only, no checks or credit cards
- Automatic Bank Draft - bring a blank, voided check and sign up at the office:  
211 N. Henry St.  
Lancaster, TX 75146
- Credit / debit card payments by telephone or in person, Monday - Friday, 8:00 a.m. - 5:00 p.m.
- Mail to: City of Lancaster  
P.O. Box 650427  
Dallas, TX 75265-0427
- Online Bill Pay
- Payment drop box located outside City Hall at 211 N. Henry St.

Bills are granted a 10-day grace period, following the given due date (residents are not required to call for this extension) anything past the 10-day grace period is subject to disconnection at any time.

For more information about your bills contact us at 972-218-1328.

## **Was your trash missed?**

When your trash is missed, contact us at 972-218-1300.

It is important to know that trash is to be placed in the blue cart and recycle is to be placed in the green cart. Carts must be placed out BEFORE 7:00 a.m. in order to guarantee pick up and to ensure you do not receive a ticket for late set out.

## **How to report a damaged trash cart:**

If for any reason your cart is damaged contact the Utility Billing Department to report the damaged or missing cart. The customer service representative will enter a work order and provide you with instructions, to ensure your request is handled.

Carts that are demolished are not included in the replacement process residents are responsible for the payments to demolished carts.

## **Lancaster ISD PTA Meeting Schedule by Campus:**

### **December**

3	Tuesday GWC	6:30 p.m.
3	Tuesday Houston Elementary	6:00 p.m.
9	Monday West Main Elementary	6:00 p.m.
10	Tuesday Rosa Parks Elementary	7:00 p.m.
10	Tuesday Beltline Elementary	6:30 p.m.
17	Tuesday Rolling Hills Elementary	5:30 p.m.
17	Tuesday Lancaster Elementary	7:00 p.m.

## **Water Main Replacement Projects**

Water/Wastewater Department is replacing the existed water main on Red Bud from Crest to Stewart and on Crest between Red Bud and Main Street starting January 6, 2014. This will increase fire protection and reduce the amount of red water complaints in the area.

## **Update of Online Payments for Utility Billing**

The Utility Billing Department is in the final stages of installing the new online payment site. We will be going live on December 6, 2013. Our new online site will have real-time balance, option for recurring payment, and e-bill. Also, our new system will include an IVR system. The IVR system is an automated voice system that will allow a customer to make payments and check their balance over the phone without waiting in a Que. The automated voice system will call and notify a customer when their balance has become past due. Please be sure to update your telephone numbers and email addresses with the Utility Billing Department. You may call 972-218-1326 or email us at [waterbilling@lancaster-tx.com](mailto:waterbilling@lancaster-tx.com).

**For any updates regarding the City of Lancaster visit the website at [www.lancaster-tx.com](http://www.lancaster-tx.com).**



## Winter Code Compliance Tips:

Winter time is approaching and although we may not need to mow the grass we still have plenty of yard work to continue. Remember to mulch or bag the falling leaves.

### OVERHANGING LIMBS

This is a good time of the year to prune trees and shrubs on your property, cooler weather is better for the vegetation to be cut. Trees, shrubs and other vegetation should not block a public sidewalk and hang no lower than 8 inches over the sidewalk. Limbs should not hang lower than 14 inches over a street or alley. Take advantage of your bulk pickup service by trimming the weekend prior to your week of bulk pickup.

### PARKING AND INOPERABLE/JUNKED VEHICLES

Vehicles, including boats, campers, trailers and RV's are to be parked on an improved parking surface. Most improved surfaces are concrete driveways but in some locations within city limits, properties that originally had gravel driveways can continue to use a gravel driveway if properly maintained.

Vehicles within Lancaster City Limits must have current vehicle registration and current inspection tags to be on your property in public view or in the street. Vehicles that have flat tires, are wrecked or inoperable need to be repaired or removed from public view by being parked inside your garage.

For more information please contact the Community Development at 972-218-1200 or visit in person at 700 E. Main Street, Lancaster, TX 75146. Business hours are Monday thru Friday 8:00 a.m. to 5:00 p.m.



## Drought Contingency Plan Extension

The Stage 2 Drought Contingency Plan has been extended until May 2014.

Residents are allowed to water according to the last digit of the address:

Even Digit Addresses on Sundays & Thursdays  
Odd Digit Addresses on Saturdays & Wednesdays

Residents may water before 10:00 a.m. and after 6:00 p.m. on their designated watering day. The use of soaker hoses, drip irrigation and hand watering is permitted at any time.

**Tips:**

- Maintain your sprinkler system. Repair any broken, missing or misdirected sprinkler heads.
- Automatic sprinkler system owners are required to have rain and freeze sensors installed.
- Don't water during any form of precipitation.
- Don't allow your sprinkler system to water driveways, sidewalks and streets.
- Don't waste water by allowing runoff onto a street or other drainage area when you're watering.

Contact Information:  
Andrew Waltz  
City of Lancaster  
W/W/W Superintendent  
Office: 972-218-2326  
awaltz@lancaster-tx.com



For more information please call 972-218-1300 or visit [www.savedallaswater.com](http://www.savedallaswater.com) for water conservation tips.

# 2013 Healthy Heart for the Holidays Christmas Parade & Festival

Living it up  
Lancaster



Social Equity \* Health & Wellness \* Conservation



Festival will start at the culmination of the parade

Date: Saturday, December 14, 2013

Time: 5:00pm - 9:00pm

Location: 1700 Veterans Memorial Parkway  
Lancaster, TX. 75134



Activities at this event: Vendors, carnival games, arts & crafts, food court, live entertainment, santa's workshop, pictures with santa, face painting

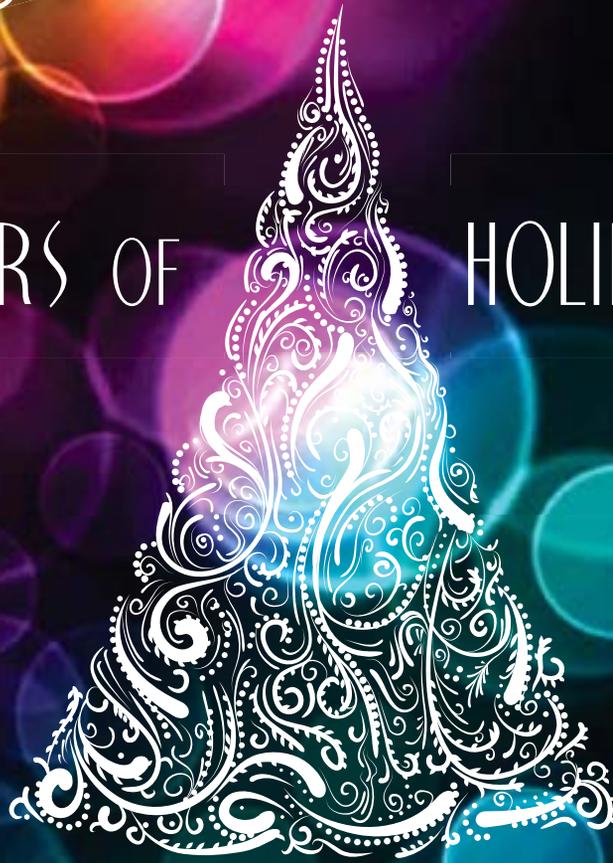
For more information contact 972-218-3700 or visit us at [www.lancaster-tx.com](http://www.lancaster-tx.com)

CITY OF LANCASTER

# HOLIDAY PARADE

60 YEARS OF

HOLIDAY CHEER



SATURDAY, DECEMBER 14, 2013  
5:30 P.M.

THE PARADE BEGINS AT HISTORIC TOWN SQUARE  
FOR MORE INFORMATION, THE PARADE ROUTE OR TO ENTER THE PARADE VISIT  
[WWW.LANCASTER-TX.COM](http://WWW.LANCASTER-TX.COM)



(972) 218-1300





**City of Lancaster & Lancaster Chamber of Commerce**  
**60<sup>th</sup> Annual Christmas Parade**  
**“60 Years of Holiday Cheer”**  
**Saturday, December 14, 2013**



Entry Form Due Friday, November 30, 2013 by 5:00 p.m.

**Contact Information**

Organization: \_\_\_\_\_  
 Contact Name: \_\_\_\_\_  
 Address: \_\_\_\_\_ City: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Entry Description**

Name of Entry: \_\_\_\_\_  
 Detailed Description: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Category:  
 Band  Float  
 Dance/Cheer  Other  
 Number of Participants: \_\_\_\_\_ Length of Entry (ft.): \_\_\_\_\_  
 Music:  Yes  No If Yes, Describe: \_\_\_\_\_

**Entry Fee**

The entry fee is a donation of new unwrapped toys or non-perishable food items to be brought to the parade line-up during check in. All donations will benefit the Lancaster Outreach Center.

**Award Categories**

Please indicate your judging preference:  
 Best Lighted Entry  
 Best Business Entry  
 Best Organization Entry  
 Best Performance Group



## 2013-2014 VARSITY BOYS BASKETBALL SCHEDULE

DAY	DATE	OPPONENT	SITE	TIME
FRIDAY/SATURDAY	11/29-11/30/13	TEXAS JAMBOREE- VARSITY Friday: Houston St. John Saturday: Houston (HYCA)	HOUSTON, TX	TBA
Tuesday	12/3/2013	SOUTH OAK CLIFF	<b>LANCASTER</b>	5/6:30/8PM
FRIDAY	12/6/2013	DALLAS KIMBALL	SPRAGUE	5/6:30/8PM
Monday	12/9/2013	DALLAS CARTER- 9 <sup>TH</sup> /J.V. ONLY	CARTER	5/6:30PM
Tuesday	12/10/2013	WEST MESQUITE	<b>LANCASTER</b>	5/6:30/8PM
Friday	12/13/2013	CHRIS BOSH HOOP FEST Friday: DALLAS LINCOLN	LINCOLN	TBA
Tuesday	12/17/2013	*LEGACY	LEGACY	5/6:30/8PM
Friday	12/20/2013	* WAXAHACHIE	WAXAHACHIE	5/6:30/8PM
Thursday	12/26/2013	D.I.S.D. Coca Cola Tournament	Ellis Davis	TBA
Friday	1/3/2014	* SEGUIN	<b>LANCASTER</b>	5/6:30/8PM
Tuesday	1/7/2014	* LAKERIDGE	LAKERIDGE	5/6:30/8PM
Friday	1/10/2014	* RED OAK	<b>LANCASTER</b>	5/6:30/8PM



## Lady Tigers Basketball 2013 - 2014

DATE	DAY	OPPONENT	SITE	VARSITY	JV	9th
Dec. 5 & 7	Thur & Sat	Corsicana Tournament	Corsicana High School			TBA
Dec. 10	Tue	Ennis	<b>LANCASTER</b>	6:30	8:00	5:00
Dec. 13	Fri	Summit	Summit	6:30	8:00	5:00
Dec. 17	Tue	Legacy	Legacy	6:30	8:00	5:00
Dec. 20	Fri	Waxahachie	Waxahachie	6:30	8:00	5:00
Dec. 26-27-28	Thur-Fri-Sat	Coca Cola Tournament	Kimball High School	TBA		
Jan. 3	Fri	Seguin	<b>LANCASTER</b>	6:30	8:00	5:00
Jan. 7	Tue	Lake Ridge	Lake Ridge	6:30	8:00	5:00
Jan. 10	Fri	Red Oak	<b>LANCASTER</b>	6:30	8:00	5:00
Jan. 14	Tue	Ennis	Ennis	6:30	8:00	5:00
Jan. 17	Fri	Summit	<b>LANCASTER</b>	6:30	8:00	5:00
Jan. 21	Tue	Legacy	<b>LANCASTER</b>	6:30	8:00	5:00
Jan. 24	Fri	Waxahachie	<b>LANCASTER</b>	6:30	8:00	5:00
Jan. 28	Tue	Seguin	Seguin	6:30	8:00	5:00
31-Jan	Fri	Lake Ridge	<b>LANCASTER</b>	6:30	8:00	5:00
Feb. 4	Tue	Red Oak	Red Oak	6:30	8:00	5:00

# Lancaster Swears in Chief Cheryl Wilson



"I am excited to serve our community and department with professionalism, integrity and dedication," stated Lancaster's new Chief of Police, Cheryl Wilson. Chief Wilson has the honor of being the first African American Chief of Police in the City of Lancaster.

Culminating a national search facilitated by SGR, Lancaster City Manager Opal Mauldin Robertson appointed Chief Wilson to become the next Chief of Police and was confirmed at the October 28, 2013 City Council meeting.

Chief Wilson has 24 years of law enforcement experience with the Dallas County Sheriff's Department where she promoted through the ranks to Assistant Chief Deputy. She has been an executive leader for over 4 1/2 years in the second

largest county in the State of Texas and brings with her a passion for community policing methods that encourage community outreach and partnership. "Chief Wilson's experience and leadership is complimentary to the City of Lancaster's vision and these abilities make her selection key towards the continued development of healthy, safe and vibrant neighborhoods," said City Manager Opal Mauldin Robertson.

Chief Wilson earned her Bachelors of Science and Master of Arts in Professional Development from Dallas Baptist University. She attended the FBI National Academy and the FBI Executive Fellowship Program and has also earned several law enforcement proficiency certifications

## Message from Chief Wilson

***"The Lancaster Police Department prides itself in providing our community quality law enforcement services. We are committed to preserving life and enhancing the quality of life. We will exemplify respect with human dignity and the worth of all individuals. As a department we will continue to educate ourselves and the community about causes, prevention and determent of crime and disorder. Through community oriented policing we will foster partnerships, collaboration and teamwork."***



# LANCASTER POLICE DEPARTMENT

CRIME PREVENTION TIPS FOR A HAPPY & SAFE HOLIDAY SEASON



## Holiday Burglary Prevention Tips

As we are rapidly approaching the height of the Holiday Season, I just wanted to take a moment of your time and ask you to think about Holiday Safety and Burglary Prevention. The Holiday Season is also prime burglary season as well; the burglars and thieves know that this is the time of year when our homes will be filled with gifts and new purchases. Here are a few things you can do that may help keep your house off the burglar's radar.

- Don't advertise what you have in your house.
- Don't place empty boxes outside your house that let thieves know what you have purchased.
- When possible, unload your expensive purchases out of sight, inside your garage.
- Refrain from leaving your blinds open to display your Christmas tree and gifts.
- Don't allow door to door solicitors into your home.
- Don't accept free home inspections, termite inspection, water testing, etc.
- Don't leave your garage door open unnecessarily and/or unattended.

Develop a Burglary Prevention Mindset; keep in mind that our homes ARE NOT vaults or fortresses. Our homes were not built to be "secure" they were built to be pleasing to the eye and reasonably weather tight. Our doors and windows are meant to keep out the weather, not the criminals. The simple fact is that we live and store all our belongings in stucco boxes with glass holes. That being the case, we need to take steps to enhance the security of our home wherever possible, here are some suggestions:

- Burglar Alarm System (with a loud siren).
- Locks on all gates.
- Security doors.
- Additional locks on sliding doors.
- Dead bolt locks with reinforcement plates, and long screws in the strikers.
- Replace standard short hinge screws with long screws that go into the door framing.
- Install motion detector lighting.
- Install locks on garage doors.
- Remove the pull cord from garage door openers (Burglars can access this and get into your house).
- Look for weakness in your home and address the issue.

Have a happy and safe holiday season!

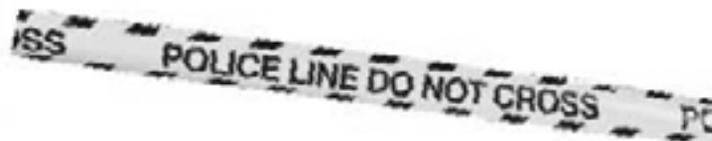


## Annual Alarm Permit

\$50 Residential  
\$100 Business  
FREE for seniors 65 and older  
annual renewal is required



An unpermitted alarm citation could result in a fine up to \$500



## FREE Security Check Service

- Identify unsecure areas of your house
- Discount your home insurance



## FREE Vacation House Check Service

- Request a vacation house check
- Extra patrol while your on vacation
- Gives contact number in case of an incident



For more info call: (972) 218-2700  
or visit our website @ [www.lancaster-tx.com](http://www.lancaster-tx.com)



The Lancaster Police Department statistics show that your home is most vulnerable at these locations:

## Did You Know...



No Force  
26%



### What should you do if your vehicle is stolen or property is taken from your vehicle:

- Call police immediately, provide a complete description of the items taken, license plate number, make and model of vehicle, year and color, plus VIN # and insurance company.
- Etch your driver's license number on all removable valuable items such as audio equipment.
- Don't leave your driver's license or title in the vehicle.
- Keep a record of the VIN number, license plate number, and insurance information in your wallet or purse.
- Install a vehicle tracking and location system that can be activated after the vehicle is reported as stolen.



The typical house burglar is a male teenager who lives within a couple of miles of your home. The chance of being victimized by a professional thief is low.



#### Favorite Items:

Cash, jewelry, electronic equipment, silver, guns & other items that are easy to sell.



Homes without security systems are about three times as likely to be broken into than homes with security systems.

A burglar's first stop is usually the master bedroom because most people keep their valuables there.



Law Enforcement agencies are requesting that all apartment communities, Hotel Motels, business shopping centers and office buildings participate in a pro-active crime prevention program. Management companies send a message to their residents and patrons that they care enough to remind them to **LOCK** their cars, **TAKE** their keys and **HIDE** their belongings.

Residents are asked to do their part in reducing the number of offenses by locking their cars, taking the keys and hiding or removing visible items from inside their vehicles. Items such as cash, CD's, credit cards, hand bags, checkbooks, dry cleaning, golf clubs, wallets, laptop computers, brief cases, tools and shopping bags are an invitation for thieves. If you observe any suspicious activity in parking lots report it to the police immediately by calling 911.

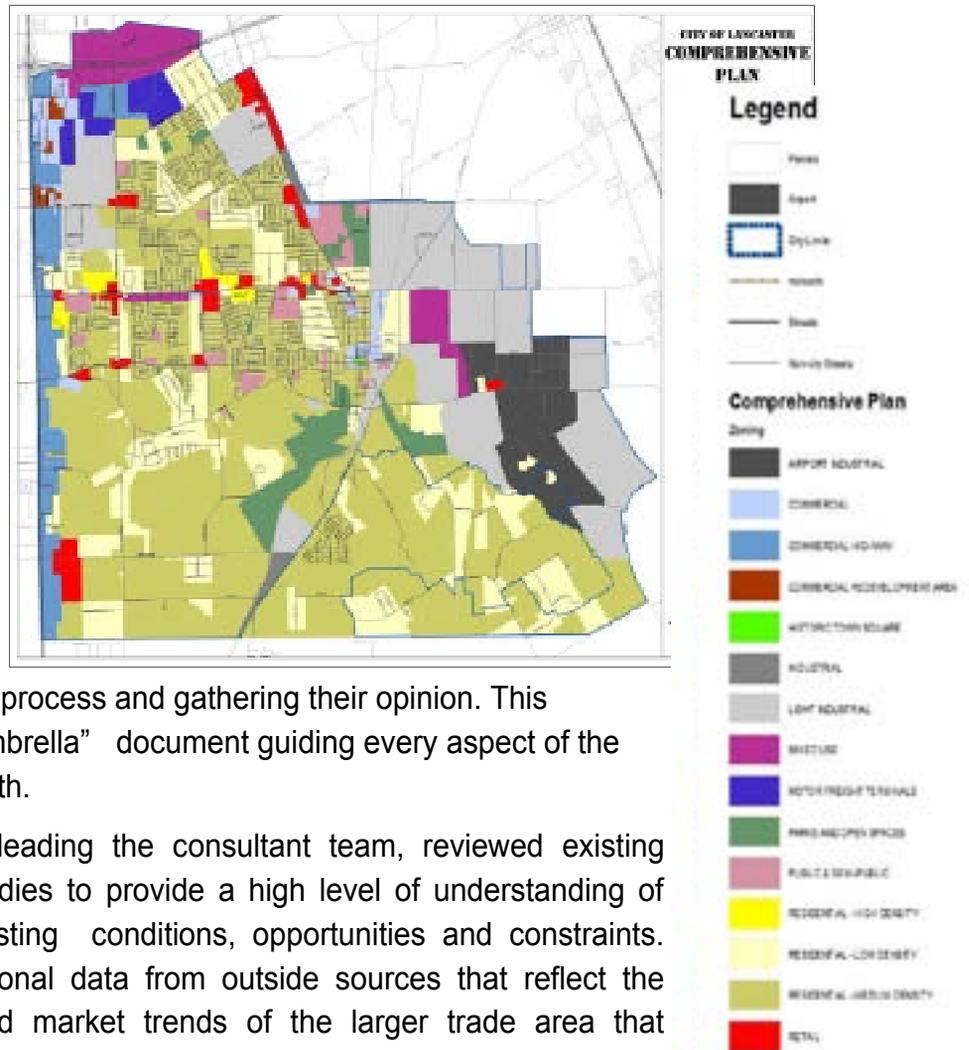
## The Top 10 Most Stolen Vehicles in the State of Texas



- 1) Ford Pickup
- 2) Chevrolet Pickup
- 3) Dodge Pickup
- 4) Honda Civic
- 5) Chevrolet Tahoe
- 6) Honda Accord
- 7) GMC Pickup
- 8) Toyota Camry
- 9) Ford Taurus
- 10) Chevy Impala

## Lancaster Comprehensive Plan Update

The much awaited, Lancaster Comprehensive Plan update has successfully taken off with the City Council selecting a consultant team in August and appointing an Advisory Committee to guide the planning process. Objective of this updated Comprehensive Plan is to identify community goals and objectives while also adding pertinent elements from existing plans and community input to make the plan comprehensive in scope. This will require extensive public involvement by including Lancaster residents in the planning process and gathering their opinion. This Comprehensive Plan will be the “umbrella” document guiding every aspect of the City’s future development and growth.



The Jacobs Engineering Group, leading the consultant team, reviewed existing background data and previous studies to provide a high level of understanding of City of Lancaster in terms of existing conditions, opportunities and constraints. Jacobs team also gathered additional data from outside sources that reflect the socioeconomic, psychographic and market trends of the larger trade area that Lancaster is a part of. The Advisory Committee members is working with city staff and consultants in reviewing information and analysis, defining and evaluating potential alternatives for the future and considering possible goals and action priorities. The Advisory Committee also plays an important role in building consensus among interests about the recommendations and direction of the Lancaster Comprehensive Plan.

More information on the Comprehensive Plan update can be found at [www.lancaster-tx.com](http://www.lancaster-tx.com).



# City Calendar of Events

## November

22	LISD Early Release	TBD	CONTACT SCHOOL
28	City Offices Closed Thanksgiving Holiday	ALL DAY	
29	City Offices Closed Thanksgiving Holiday	ALL DAY	

## December

7	Saturday on the Square	10:00 a.m.	Historic Town Square
9	City Council Meeting	7:00 p.m.	Council Chambers
14	2nd Saturday on the Square	10:00 a.m.	Historic Town Square
14	Parade of Lights & Christmas Festival	5:30 p.m.	Historic Town Square
19	Dive-In Movie	7:30 p.m.	Aquatics Center
20	LISD Early Release	TBD	CONTACT SCHOOL
20	City Offices Closed	11:00 a.m. - 1:00 p.m.	
25	City Offices Closed Christmas Holiday	ALL DAY	

## January

1	City Offices Closed New Years	ALL DAY	
13	City Council Meeting	7:00 p.m.	Council Chambers
16	Dive-In Movie	7:30 p.m.	Aquatics Center
18	MLK Parade	9:00 a.m.	Historic Town Square
20	City Offices Closed MLK Holiday	ALL DAY	

# Facility Rentals



## Grand Hall

### Banquet Facility

1700 Veterans Memorial Parkway

#### Hours of Availability

Mon-Thur 8:00 a.m.-9:00 p.m.

Fri-Sat 8:00am-midnight

Sun 1:00 p.m.-5:00 p.m. or 6:00 p.m.-10:00 p.m.

Deposit: Resident \$250 Non-Resident \$250  
 Set-Up: Resident \$50 Non-Resident \$50  
 Kitchen: Resident \$30/hr Non-Resident \$30/hr

	<b>Resident</b>	<b>Non-Resident</b>
1,100 sq. ft. room	\$50/hr	\$75/hr

Includes 7-60" Round Tables  
 1-6' Rectangular Table  
 56 Chairs

	<b>Resident</b>	<b>Non-Resident</b>
2,200 sq. ft. room	\$75/hr	\$100/hr

Includes 14-60" Round Tables  
 2-6' Rectangular Table  
 112 Chairs

	<b>Resident</b>	<b>Non-Resident</b>
3,300 sq. ft. room	\$100/hr	\$125/hr

Includes 24-60" Round Tables  
 3-6' Rectangular Table  
 192 Chairs



## Community House

100 N Henry Street

#### Hours of Availability

Fri 6:00 p.m.-midnight

Sat 1:00 p.m.-5:00 p.m. or 6:00 p.m.-12:00 a.m.

Sun 1:00 p.m.-5:00 p.m. or 6:00 p.m.-10:00 p.m.

Deposit: Resident \$150 Non-Resident \$150

Set-Up: Not Available

Kitchen: Included

	<b>Resident</b>	<b>Non-Resident</b>
4 Hour Rental	\$175	\$250
6 Hour Rental	\$225	\$300

Includes 8-60" Round Tables  
 4-6' Rectangular Table  
 70 Chairs

## Senior Life Center

240 Veterans Memorial Parkway

#### Hours of Availability

Fri 6:00 p.m.-12:00 a.m.

Sat 1:00 p.m.-5:00 p.m. or 6:00 p.m.-12:00 a.m.

Sun 1:00 p.m.-5:00 p.m. or 6:00 p.m.-10:00 p.m.

Deposit: Resident \$250 Non-Resident \$250

Set-Up: Not Available

Kitchen: \$30/hr. Non-Resident \$30/hr.

	<b>Resident</b>	<b>Non-Resident</b>
4 Hour Rental	\$400	\$500
6 Hour Rental	\$600	\$750

Includes 13-60" Round Tables  
 4-6' Rectangular Table  
 160 Chairs

### Reservation Policies - All Pavilions, Fields and Facilities

- ★ Reservations must be made no less than 14 days in advance in person at the Lancaster Recreation Center.
- ★ Two (2) hour rental minimum. Community House and Senior Center rentals occur in pre-set time blocks.
- ★ All fees and deposits must be paid in full at the time the rental is booked.
- ★ All deposits must be paid by cash, debit or credit card, no exceptions.
- ★ Must show proof of residency to receive the resident rate.



# Park & Pavilion Rentals

## Parks & Gazebos

Sun-Sat 8:00 a.m.-12:00 p.m. or 1:00 p.m.-5:00 p.m. April-November

	<b>Deposit</b>	<b>Fee</b>
Resident	\$75	\$75
Non-Resident	\$100	\$100

### ***City Park Pavilion 1***

211 W. Beltline Road  
Includes 13 picnic tables,  
grills and electricity

### ***City Park Pavilion 2***

211 W. Beltline Road  
Includes 15 picnic tables,  
grills and electricity

### ***Community Park Pavilion***

200 N. Dallas Avenue  
Includes 4 picnic tables,  
grills and electricity

### ***Kid Square Park Pavilion***

1990 W. Beltline Road  
Includes 12 picnic tables,  
grill and electricity

### ***Bear Creek Park Pavilion***

1000 Bear Creek Road  
Includes 8 picnic tables and grill

### ***Rocky Crest Park Pavilion***

698 W. Main Street  
Includes 15 picnic tables,  
grills and electricity

### ***Meadowcreek Park Pavilion***

901 Meadowcreek Drive  
Includes picnic tables and grill

### ***Dewberry Park Pavilion***

2975 Green Drive  
Includes picnic tables and grill

### ***Heritage Park Gazebo***

250 N. Dallas Avenue  
Includes electricity



# SENIOR LIFE CENTER



## Facility Information

240 Veterans Memorial Parkway, Lancaster, TX 75134 phone: 972-218-3780

### Annual Membership Fee

Resident	\$3
Non-Resident	\$5

### Hours of Operation

Monday-Friday  
8:00am-5:00pm

### Accepted Forms of Payment

Cash  
Money Order  
Debit/Credit Card  
No Checks

### Features and Amenities

The Lancaster Senior Life Center is a full-service activity center open to adults ages 50 years and up. The center is one of the newest facilities in the city, and includes several top features:

- ★ Banquet hall with full catering kitchen & stage
- ★ Nintendo Wii consoles for fun and fitness
- ★ Classrooms
- ★ Craft room
- ★ Reading lounge with selection of books
- ★ Well-stocked game room with pool & poker tables
- ★ Community garden
- ★ Computer Room
- ★ Fitness Room

There is truly something for everyone! All members will receive a t-shirt and opportunity to participate in classes, special events and to build new friendships.

### Congregate Meal Program

Lunch served Monday-Friday 12:00pm-1:00pm

The Congregate Meal Program is a daily lunch program that ensures a nutritious meal for seniors ages 60 and older. There is no cost to participate, and seniors do not have to be a member of the Senior Life Center.

Eligible participants must complete an intake form and nutrition assessment prior to participating in the program, which is sponsored in part by the Dallas Area Agency on Aging and the Texas Department of Aging and Disability Services. Participants must attend free monthly nutrition education courses.

Seniors ages 50-59 who are members of the Lancaster Senior Life Center may purchase a lunch from the program for an additional fee.



### Monthly Activities



#### Shopping Trips

Each month we provide transportation from the Center to area stores such as Wal-Mart and Family Dollar. 2 additional outings are taken each month as well.

#### Texercise

Looking for a way to stay fit or maintain a healthy lifestyle? Challenge yourself and change your life by joining this 12 week program! Designed specifically for seniors ages 50+, provides a simple way to begin living healthy.

#### Water Aerobics

A great workout for all fitness levels. Promotes balance. Held every 3rd Wednesday at 10:30am

#### Zumba Gold

Senior Appropriate Workout ages 50+. Grooving and Exciting Dance Fitness. Free with Senior Life Center Membership. Mondays & Fridays at 11:00am

[www.lancaster-tx.com](http://www.lancaster-tx.com)

# LANCASTER VETERANS MEMORIAL LIBRARY

**FAMILY STORY HOUR** – Saturdays at 3:00 p.m. Stories, songs and a take-home craft project are featured.

**PAJAMA TIME STORY HOUR** – Mondays at 7:00 p.m. Listen to stories and sing songs. The first Monday of the month will feature bilingual (Spanish and English) stories.

**TODDLER TIME** – Tuesdays at 10:00 a.m. Thirty minute story time with stories, songs and a simple take-home craft project.



## **TEEN PROGRAMS**

Teen Club for ages 11-18 is held the first and third Thursday of each month from 5:00 p.m. until 7:00 p.m. Participants enjoy anime movies and art, board games, Yu-gi-Oh, crafts and book talks.

## **Friends of the Lancaster Library**

You can support the library by becoming a member of the Friends of the Lancaster Library. Volunteer for the annual book sale and get a sneak preview of items to be sold. As a member of the Friends you get a longer check out period on books and movies. The annual business meeting occurs Tuesday, November 26 at 6:00 p.m. and will include a light supper. After the business meeting, members of the Friends will decorate the library for the holiday season.



## **CRAFT & CHAT**

All ages are welcome to join this informal group on Thursday afternoons from 1:00 until 3:00 p.m. as they make friends and work on their current craft projects. Get feedback and assistance from fellow crafters, or learn new crafts from one another! Bring your own supplies.



### Water Aerobics

Have you ever noticed how challenging it is to walk through a swimming pool? The resistance provided by water makes it a great course for all fitness levels. It is low-impact, yet increases stamina and strength. Register monthly, or pay \$5 per class as a drop-in.

\$30/month	Mon-Fri	9:00 a.m.-10:00 a.m.
\$12/month	Sat	9:00 a.m.-9:45 a.m.
\$25/month	Mon-Thur	5:30 p.m.-6:15 p.m.

### Lifeguard Certification

(Age 15+) Learn basic lifesaving techniques and get certified as an American Red Cross Lifeguard. Includes CPR/First Aid/AED. Great for those seeking part-time/summer jobs; or to fulfill requirements for those who work as a lifeguards at Texas pools. Advance registration & swim skills are required.

\$150		
Sat/Sun	9:00 a.m. -5:00 p.m.	December 20/22
Sat/Sun	9:00 a.m.-5:00 p.m.	January 17/19

### Dive-In Movies

(All ages) It's time to dive in to the pool! Every third Thursday, enjoy a feature film while relaxing in the water. Concessions available, floats permitted.

December 19 at 7:30 p.m.  
January 16 at 7:30 p.m.

All movies are free (w/ Rec ID Card)

### Aqua Zumba

All the fire of Zumba but a lower impact assisted by water resistance. Great music, great fun great fitness! Register monthly or pay \$5 per class as a drop-in.

\$65/month	Tues & Thurs	6:00 p.m. -7:00 a.m.
\$12/month	Sat	10:00 a.m. - 11:00 a.m.

make a splash

### Swim Lessons

Learn-to-Swim classes provide instruction to swimmers of all ages and helps them develop swimming and water safety skills in a positive learning environment. Each session includes four 45 minute classes over a two week period. Visit the website for more information on the qualifications for each class level.

#### Parent & Tot

(6-36 months) Parents learn water safety and infants develop comfort in the water. Parents must enter the water for all classes.

\$30/session  
Mon/Wed 5:30 p.m.-6:15 p.m.

#### Preschool

(3-6 years) Learn basic strokes, floating & breathing. Split into three groups by skill level: Starfish for new beginners, Sea Horse for those with basic skills and Sting Ray for intermediate swimmers.

\$30/session  
Mon/Wed 5:30 p.m.-7:30 p.m. Level I, II, III

#### Youth

(7-12 years) Learn basic strokes, floating, breathing, treading water and diving skills. Split into three groups by skill level: Angel Shark for new beginners, Tiger Shark for those with basic skills and Great White Shark for intermediate swimmers.

\$30/session  
Mon/Wed 5:30 p.m.-7:30 p.m. Level I, II, III

#### Semi-Private

(13+ years) Designed to assist teens and adults learn basic or advanced swim technique. Each instructor is paired with only two students, allowing more focus on each student.

\$50/session  
Mon/Wed 5:30 p.m.-6:15 p.m.



Call to find when new registration class begins.

# Aquatic Programs

## 972-218-3700



# VOLUNTEER

## Mission Statement

The City of Lancaster's volunteer program seeks to engage people ages 16 and older and involve them as leaders in the work of the City of Lancaster. There are many opportunities for both residents and non-residents to get involved with the services that the City has to offer.

## Areas of Service

We offer several opportunities for individuals and groups. Whether you want to make a long-term commitment or a one-time project, we have options that can work for you!

### Volunteer Opportunities:

- Animal Shelter
- Special Events
- Planting/Weeding
- Customer Service
- Litter Removal
- Library Services
- Filing/Data Entry
- Senior Center



## Community Service Restitution

The Community Service Restitution (CSR) Program helps enforce court-mandated community service requirements, improves lives and strengthens our city. In order to perform court-assigned community service through the City of Lancaster, the individual must contact the Volunteer Center of North Texas, undergo screening and be assigned to the City.



BE the change



For additional information on becoming a City of Lancaster volunteer contact Cynthia Williams at 972-218-3706  
[cdwilliams@lancaster-tx.com](mailto:cdwilliams@lancaster-tx.com)



# Youth Athletics



## Basketball Camps & Leagues

**Jr. Dallas Mavericks**  
Basketball Skills & Drills  
LRC-Gymnasium  
Weekly Clinic through November  
and December months  
Fee: \$50/ month  
Practice Days: Tues / Thurs 5pm - 6pm

**Lady Mavs**  
LRC-Gymnasium  
Join the Dallas Mavericks Jr League  
for basketball development and competi on  
Fee: \$50/ month  
Practice Days: Tues / Thurs 5pm - 6pm

## Lancaster RBI Baseball

**Major League Baseball**  
Reviving Baseball to Inner Cities  
Monday Night Baseball  
Year round play  
Free for all ages and levels  
**at Royce Clayton field.**  
Mondays- 6pm (Recreation ID required)

## Winter Basketball League

## Winter Basketball league

**Youth Basketball Competition**  
Ages 4-14  
\$50 for resident; \$60 nonresident  
Practice on Saturdays in December  
Games begin in January  
All games at the Recreation Center



## Lancaster Tiger Sharks

LRC-Pool  
Join the yellow and blue Tiger Sharks  
Mon-Wed at 5:30pm. \$50 per month.

## beginner Golf Fundamental Skills Program

LRC Gym Community Park  
Wednesdays 6:30 p.m.  
Free with Rec ID Card  
Camps are at 5pm at Community Park fields

# Youth Programs



## Dance & Gymnastics

**Onyx Tumbling**  
LRC-Gymnasium  
(Age 5-12)  
\$35/month \$10 drop-in  
Weds 5:30pm-6:30pm

**Onyx Tumbling Tots**  
LRC-Aerobics Room  
(Age 3-5)  
\$35/month  
Mon 5:30 pm-6:30 pm

**Tutus & Tap**  
LRC-Aerobics Room  
(Age 3-5)  
\$25/month  
Thur 5:30 pm-6:30 pm/6:30 pm-7:30 pm

**Move Your Body Dance Combo**  
LRC-Aerobics Room  
(Age 6-12)  
\$25/month  
Mon  
5:00 pm-6:00 pm Beginner  
6:00 pm-7:00 pm Intermediate

**Onyx Cheer Force**  
LRC-Aerobics Room  
(Age 5-18) This class will include professional  
competition and performance cheer training,  
tumbling foundations, and introductions to flipping  
\$35/month Thurs 7:30pm-8:30pm



## Martial Arts

Youth Karate  
LRC-Grand Hall  
(Age 5-15)  
\$40/month  
Tues 5:30 pm-6:30 pm  
Thur 6:30 pm-7:30 pm

**Tae KwonDo**  
LRC-Aerobics Room  
\$25/month \$5 drop-in  
Sat 9:30 pm-10:30pm

**Tae KwonDo for Tots**  
LRC-Aerobics Room  
(Age 3-5)  
\$25/month  
Tue 5:30pm-6:15pm



**Fall Hours**  
Monday-Thursday  
3:00pm-8:00pm  
Friday  
3:00pm-5:00pm  
Saturday  
12:00pm-4:00pm

## Special Interest

**TRU Community Hip Hop Dance Group**  
LRC-Aerobics Room  
(Age 11-17)  
\$25/month  
Mon/Wed 7:30pm-9:00pm

**Tiger Room**  
LRC-Game Room  
(Age 10+) Free with Recreation ID Card



for more information call: 972-218-3700

# Adult Programs

## Dance

### Belly Dancing

LRC– Aerobics Room

Belly dancing classes can be beneficial in many ways. Many people find toning their abdominal area to be quite troublesome. Belly dancing can be a good way to strengthen and slim stomach muscles. Socially, belly dancing classes may work well for some people, as typically the mood is fun and lighthearted.

Saturdays

\$30/month \$10 drop-in

11:00 am - 12:30 pm



### Body Pump – Self Pace Program

LRC-Fitness Atrium

Body pump is one of the fastest ways to get into shape. It challenges all major muscle groups as you squat, press, lift and curl. You will surely see the results. This program is a conditioning and weight training self pace program using the fixed weight equipment, a variety of exercises for each weight station, and how to develop your own personal training program. Beginner workout routines are available at the recreation center front desk.

Monday – Friday

Fitness atrium pass and recreation ID required.

6:00 am–10:00 am

## Want to be an instructor?

Do you have a special talent or skill that you'd like to share with others? Whether you teach children, adults or seniors, we would love to hear from you. For more information on how to become a contract instructor, call 972-218-3700 or visit the Recreation Center during our hours of operation.

## MUSIC CLASSES

Dr. Lorraine James– Stiggers

LRC– Class Room

Have you ever wanted to learn how to play an instrument and never got around to it. Now you have the chance. Stop by the Lancaster Recreation Center and try our adult music lessons. Instruction includes basic theory, sight reading, ear training, rhythm and notes, writing history and much more. Call 972-218-3700 to register

Mondays

\$60/month \$15 drop-in

6:00 pm –7:00 pm



## Personal Trainer Opportunities

We are currently looking for certified personal trainers with fitness training experience or education to join our team. This position will be a contract instructor position. Recreation ID and fitness membership is required.

Responsibilities include:

- ◆ Conducting need analysis, health screenings, fitness and body composition assessments.
- ◆ Introduce clients to fitness programs and services.
- ◆ Design fitness programs and nutritional plans for clients.
- ◆ Consult, educate and provide clients with complete wellness solutions.
- ◆ Record clients' progress, follow through and provide exceptional customer service.
- ◆ Create a 'wow' factor for clients
- ◆ Establish and foster relationships with clients

Call 972 218-3700 for further information

# Special Programs



## Dog Owners Education Course City Park Dog Park

Bring your dogs and learn from a certified dog trainer the basic compliance training for dogs. This class will promote fun, obedience and compliance to enhance your relationship with your family pet.

Saturday, November 16, 2013  
\$30  
10:00 a.m. – 1:00 p.m.



## STORK'S NEST

The Stork's Nest Program is designed to promote prenatal care participation and healthy behaviors during the pregnancy through two components - incentives and education. Stork's Nest clients earn points toward incentives such as maternity or baby care items, through a variety of positive, health-promoting activities such as attending prenatal care appointments, participating in prenatal education classes and keeping appointments for well-baby visits.

Saturdays, November 2, 9, 16, 2013  
FREE  
9:00 a.m. - 11:00 a.m.  
No Recreation ID card required



## Adaptive Recreation

Care Day at Lancaster Aquatic Center

We have opened our doors and developed programs for everyone. Care day was created for families who have special needs children and are looking for a fun safe and friendly environment. Come and enjoy the water slide, lazy river and beach style zero entry. Care day is free to special need groups, participants and their families. Call 972 218-3700 today and schedule your care day.



## F.A.M.E. CPR

American Heart Association Accredited Courses

BLS for Healthcare providers (initial-\$45-50)

Heartsaver CPR, First Aid and AED - \$50

Heartsaver CPR and AED \$35

Heartsaver Pediatric/ First Aid - \$35,

with CPR and AED - \$45

Heartsaver Friends and Family CPR - \$25,  
(participation card only)

Courses Offered First and Third Saturdays

To register call 972-218-3700



# City Facilities

## City Hall

211 N. Henry St.  
972-218-1300

Mon - Fri 8 a.m. - 5 p.m.

City Manager's Office  
City Secretary's Office  
Economic Development  
Finance  
Human Resources  
Utility Billing "Water Department"  
Purchasing

You may pay your bill  
at City Hall or by going  
online:

[www.lancaster-tx.com](http://www.lancaster-tx.com)

## Development Services & Public Works

700 E. Main St.  
972-218-1200

Mon - Fri 8 a.m. - 5 p.m.

Code Enforcement  
Building Inspection  
Planning & Development  
Engineering & Construction  
Streets/Storm Water

Having a garage sale?  
Don't forget to get your  
permit at the Community  
Development Building!

## Animal Services

690 E. Main St.  
972-218-1200

Mon - Fri 8 a.m. - 5 p.m.

Animal Shelter Hours:

Mon - Fri 1 p.m. - 5 p.m.

## Lancaster Municipal Court

220 W. Main St.  
Phone: 972-218-1334  
Fax: 972-218-8554

Email:

[court@lancaster-tx.com](mailto:court@lancaster-tx.com)

Mon - Fri 8 a.m. - 5 p.m.



## Public Safety Building

1650 N. Dallas Ave.  
972-218-2700 (Police Department)  
972-218-2600 (Fire Department)  
Mon - Fri 8 a.m. - 5 p.m.

Police  
Fire

Information Technology

## Lancaster Veterans Memorial Library

1600 Veterans Memorial Pkwy.  
972-227-1080

Mon - Thurs 10 a.m. - 8 p.m.

Fri 10 a.m. - 6 p.m.

Sat 9 a.m. - 5 p.m.

## Senior Life Center

240 Veterans Memorial Pkwy.  
972-218-3780

Mon - Fri 8 a.m. - 5 p.m.

## Lancaster Recreation Center

1700 Veterans Memorial Pkwy.  
972-218-3700

Mon-Thurs 6 a.m. - 9 p.m.

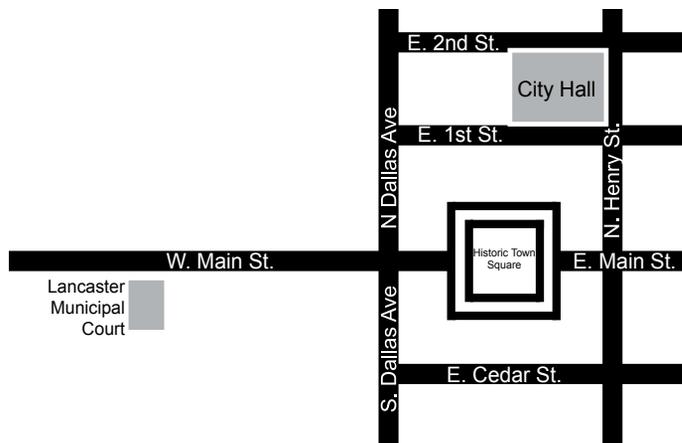
Fri 6 a.m. - 5 p.m.

Sat 8 a.m. - 5 p.m.

City of Lancaster  
P.O. Box 940  
Lancaster, TX. 75146

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Postal Customer



Airport	972-227-5721
Animal Services	972-218-1200
Atmos Energy (Gas)	800-460-3030
Building Inspections	972-218-1200
Cable (Time Warner)	972-370-6200
Chamber of Com./Visitors Center & Auxiliary Museum	972-227-2579
City Hall	972-218-1300
County Elections Department	214-819-6300
Constable Precinct I	972-227-6015
Country View Golf Course	972-227-0995
County Health Dept. (Immunizations)	214-819-1800
County Tax Office	214-653-7811
Dallas County Precinct 1	972-228-2272
Driver's License	469-272-9301
Focus Daily (Newspaper)	972-223-9175
LISD Administration	972-218-1400
Motor Vehicle Registration	214-653-7811
Outreach Center	972-227-0138
Recreation Center	972-218-3700
Planning	972-218-1200
Post Office	800-275-8777
Power to Choose (Electricity)	866-797-4839
Public Works	972-218-1200
AT&T (Telephone Service)	800-464-7928
Water Billing	972-218-1328
Water/Sewer Repair	972-218-2324

