



Lancaster

WWW.LANCASTER-TX.COM

Spring  
2015



# Lancaster Connection

PUBLISHED BY THE CITY OF LANCASTER, TEXAS



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NEW!

Mobile Application

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# LANCASTER, TEXAS

## AT A GLANCE



### LIFESTYLE

- Conveniently located 15 miles south of Dallas.
- Offers the comfort of a small town with access to the commerce of the Dallas/Fort Worth Metroplex.
- Excellent schools
- Low cost of living
- Low property tax
- Diverse community
- Convenient living

### AMENITIES

- Lancaster Visitor's Center & State Auxiliary Museum
- Recreational activities
- Excellent public Library
- Senior Life Center
- Over 600 park acres
- Lancaster Regional Airport
- Country View Golf Course

### QUICK FACTS

- Population 37,360
- City Size 32.92 Sq. Miles
- Dwelling Units 14,046
- Median Home Value \$109,939
- Median Age 32

### RACE & ETHNICITY<sup>2</sup>

- White, Non-Hispanic (NH) 12.9%
- Black or African-American (NH) 68.7%
- Hispanic, Any Race 17%
- Other (NH) 4%

1. 2009-11 American Community Survey and 2010 Census plus City of Lancaster and NCTCOG estimates  
2. 2010 Census

## LANCASTER CITY COUNCIL



**Marcus E. Knight**  
Mayor



**Carol Strain-Burk**  
District 1  
Councilmember



**Stanley Jaglowski**  
District 2  
Councilmember



**Marco Mejia**  
District 3  
Councilmember



**James Daniels**  
District 4  
Mayor Pro Tem



**LaShonjia Harris**  
District 5  
Deputy Mayor Pro Tem



**Nina Morris**  
District 6  
Councilmember

## LANCASTER CITY MANAGER'S OFFICE



**Opal Mauldin-Robertson**  
City Manager



**Rona Stringfellow**  
Assistant  
City Manager



# DEAR LANCASTER FROM THE POLICE CHIEF



Dear Lancaster Community,

It is our pleasure to present the Lancaster Police Department's 2014 Annual Report within the following pages of this newsletter. This report provides a brief overview of the past calendar/ fiscal year featuring statistics on a range of topics including crime, traffic, and staffing. In addition, it will reflect our civic engagement and community oriented policing as our primary principle to serve the citizens of Lancaster.

In 2014, the Department was also successful in upgrading our internal and community technology and equipment that will enable personnel to perform more efficiently and effectively to reduce, deter and prevent crime yet enhancing emphasis on public safety, education and awareness.

The Lancaster Police Department remains committed to serving the community through law enforcement best practices and utilization of our resources as well as continued excellent services our community both expects and deserves.

On behalf of the dedicated staff of the Lancaster Police Department, we look forward to servicing and growing with our community in 2015.

*Cheryl Wilson*

Cheryl Wilson  
Chief of Police

## OUR VISION

We will enhance our level of accountability and responsibility to protect with professionalism and transparency.

## OUR MISSION

To protect the lives, property, and Constitutional Rights of all residents and visitors of our community by providing professional law enforcement and public safety services.

## WE VALUE

- Productivity
- Resourcefulness
- Integrity
- Dedication
- Excellence



## TEXAS POLICE CHIEFS ASSOCIATION FOUNDATION LAW ENFORCEMENT AGENCY BEST PRACTICES RECOGNITION PROGRAM

The Lancaster Police Department received notice that they have officially achieved the "Re-Recognized" status as a participant in the Texas Police Chief's Association Best Practices Recognition Program. The Lancaster Police Department has participated in this program for the past four years and this was the first on-site evaluation for re-recognition. To achieve recognized status the Lancaster Police Department had to demonstrate that their policies and practices met "best practice" standards in the field of policing.

# ORGANIZATIONAL CHART

## LANCASTER POLICE DEPARTMENT

- Executive Staff
- Command Staff
- Support Personnel



## Mission Statement

We, the members of the Lancaster Police Department, as proud representatives of our community, are committed to protect the lives, property, and Constitutional Rights of all residents and visitors of our community by providing professional law enforcement and public safety services. Through strategic planning the Lancaster Police Department set goals and objectives to efficiently and effectively manifest community policing through valuable services. This Fiscal Year we will enhance our level of accountability and responsibility to serve and protect with professionalism and transparency. We will do our part to diligently maintain the City of Lancaster's Productivity, Resourcefulness, Integrity, Dedication and Excellence through civic engagement and community oriented policing.

### DAY SHIFT SELF INITIATED ACTIVITY

	TOTAL	CITATION	WARNINGS	ARREST
TRAFFIC	1,814	1,380	984	52
SUSPICIOUS PERSON/VEHICLE	1,990			
CLOSE PATROL	26,407			

### DAY SHIFT OFFENSES

	TOTAL	CITATION	ARREST	AT LARGE
CALLS FOR SERVICE	44,857			
REPORTS TAKEN	2,522			
CASES FILED	297		215	85
FELONY	98		66	32
MISDEMEANOR	199		149	50
CITY CASES - CLASS C	164			
WARRANT	327			

### NIGHT SHIFT SELF INITIATED ACTIVITY

	TOTAL	CITATION	WARNINGS	ARREST
TRAFFIC	2,923	1,703	1,547	74
SUSPICIOUS PERSON/VEHICLE	2,523			
CLOSE PATROL	19,077			

### NIGHT SHIFT OFFENSES

	TOTAL	CITATION	ARREST	AT LARGE
CALLS FOR SERVICE	38,222			
REPORTS TAKEN	1,767			
CASES FILED	309		241	68
FELONY	99		58	21
MISDEMEANOR	230		183	47
CITY CASES - CLASS C	140			
WARRANT	368			

### A-POWER SHIFT SELF INITIATED ACTIVITY

	TOTAL	CITATION	VERBAL	ARREST
TRAFFIC	483	548	123	30
SUSPICIOUS PERSON/VEHICLE	265			
CLOSE PATROL	1,190			

### A-POWER SHIFT OFFENSES

	TOTAL	CITATION	ARREST	AT LARGE
CALLS FOR SERVICE	3,684			
REPORTS TAKEN	318			
CASES FILED	61		56	5
FELONY	14		12	2
MISDEMEANOR	47		44	3
CITY CASES - CLASS C	34			
WARRANT	83			

### B-POWER SHIFT SELF INITIATED ACTIVITY

	TOTAL	CITATION	VERBAL	ARREST
TRAFFIC	431	319	223	10
SUSPICIOUS PERSON/VEHICLE	267			
CLOSE PATROL	1,853			

### B-POWER SHIFT OFFENSES

	TOTAL	CITATION	ARREST	AT LARGE
CALLS FOR SERVICE	4,420			
REPORTS TAKEN	350			
CASES FILED	38		25	13
FELONY	15		9	6
MISDEMEANOR	23		16	7
CITY CASES - CLASS C	23			
WARRANT	51			

# Command Staff

## ALPHA DAY SHIFT



Lieutenant Brown



Sergeant Fine



## ALPHA NIGHT SHIFT



Lieutenant Dorsey



Sergeant Washington



## BRAVO DAY SHIFT



Lieutenant Clark



Sergeant Talton



## BRAVO NIGHT SHIFT



Lieutenant Wherley



Sergeant Thompson



\* Local Government Code, Sec. 552.119, Subsection (b) states: A photograph excepted from disclosure under Subsection (a) may be made public only if the peace officer gives written consent to the disclosure.

# Office of Professional Responsibility



**Sergeant Beesley** assignment includes Training, Internal Affairs, Quartermaster, Equipment and Firearms. She is responsible for all required TCOLE

training for sworn officers such as Cultural Diversity, Use of Force, Firearms, Racial Profiling, Crisis Intervention, Human Trafficking, etc. One of our very unique courses administered over the last year was appropriately named, 'What dogs are trying to tell Police.' This animal training course highlights various ways to avoid deadly force when encountering adverse situations with animals.

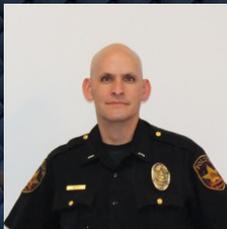
Sgt. Beesley is also responsible for coordinating simulation training for the entire department of use of force scenarios.

## Equipment and Training Statistics

FY 2014 - 2015

### New/Replacement Equipment:

- 5 New Patrol Vehicles
- 32 New Body Cameras (on order)
- 8 Replaced Expired Ballistic Vest
- 40 Replaced Uniforms
- 32 Additional Outer Vest covers
- 05 Stop sticks for each Supervisor's vehicle utilized for high speed chases
- 20 Replaced Expired Tasers for officers assigned to Patrol
- 25 Replaced Mic Boxes for officers assigned to Patrol
- 32 Medical Kits assigned to each patrol officer
- 53 New Portable radios for all officers



**Lieutenant Hooten** assignment includes Community Outreach, Public Information Officer, Accreditation Program Manager, & Citizens Public Safety Academy. Lieutenant Hooten

played a key role to ensure the Lancaster Police Department received re-recognition through the accreditation process from the Texas Police Chief Association (TPCA) as a recognized agency utilizing the State of Texas best practices which has enhance our credibility and reduce liability."

### Officer Training:

2013- 2935 hours      2014-4349 hours

### Specialized Topics:

- Desert Snow Drug Interdiction
- Advanced Accident Investigation
- Commercial Vehicle Enforcement
- Use of Force Simulation Training
- Mental Health Officer Scenario Training
- Taser Certification & Recertification
- Distracted Driving for Law Enforcement
- Standard Field Sobriety Refresher

## As of 2014...

- All 7 Sergeants have attended the School of Police Supervision.
- 2 of 6 Lieutenants have attended the 2014 School of Executive Leadership.
- One Lieutenant is pending completion of the 2015 School of Executive Leadership.
- One Lieutenant is pending the Sam Houston Law Enforcement Management Institute Training.
- One Lieutenant has completed the FBI Command College.

## Lead Records Technician



JESSICA REDDING

Coordinates the efforts of the Records Section which processes and maintains all arrest records, alarm permits and registration, crime statistics, criminal records check and other public record information. A public counter is staffed to assist citizens with obtaining permits, accident and incident reports.

### Open Records Request

2013 - 2,495  
2014 - 2,269

### False Alarms

2013 - 1,350  
2014 - 2,214

### Incoming Calls

2014 - 4,661

## Property & Evidence Technician



MICHELLE STOCKTON

Responsible for maintaining the care, custody & control of all seized property and drugs, processing abandoned vehicles, bicycles, and the disposition of property. Maintains chain of custody of all evidence.

### Property Received

2014 - 4,869

### Property Returned

2014 - 529

### Items Donated:

Crime Victim Advocates  
21 cell phones.  
Lancaster Outreach Center  
72 items, 13 of which were bikes donated for 2014 Christmas.

## Criminal Investigation Technician



BOBBY NEIL

Processes criminal cases filed with the District Attorney's Office. Coordinates efforts with the Victims services for crimes against persons and Protective Orders.

### Cases delivered to DA's Office:

2013 - 937  
2014 - 889

# K-9 Division



**K-9 Officer Rex**



**Sergeant Logan**

The Lancaster Police Department's Canine Unit is a valuable resource utilized by LPD personnel. A canine team consists of an on-duty canine police officer and his assigned Department canine dog. The team is available for assignments 24-hours per day.

Canine team duties include conducting building searches for hidden offenders, locating missing persons, tracking suspects who have fled the scene of a crime, performing article searches, detecting narcotics and conducting public service canine demonstrations.



**Nakia Kelly** directs and manages the public safety communications center including calls for law enforcement and fire service.

## EMERGENCY COMMUNICATIONS 9-1-1 CALLS FOR SERVICE

	2013	2014
Major Accident	595	763
Minor Accident	448	480
Hit & Run	218	228
Assault Report	150	183
Abuse Child/Elderly	21	31
Major Disturbance	605	562
Minor Disturbance	2,305	2,203
Domestic Disturbance	1,375	1,653
Theft Reports	947	1,095
Burglary of Building	79	72
Burglary of Vehicle	392	505
Burglary of Habitation	457	372
Robbery	84	60
Missing Person (A)	39	72
Missing Person (C)	190	230
Parking Complaints	656	546
Prowler Calls	203	194
Mental Evaluations	150	197

\* Does not include Close Patrols or Self-Initiated stops



# ANNUAL STATISTICS & COMPARISONS

## LANCASTER POLICE DEPARTMENT

### OFFENCES

Part 1 Offenses	2013	2014	Difference	Cleared	% Cleared
Murder	2	1	-50.0%	2	66.6%
Sexual Assault	32	38	18.7%	24	34.2%
Robbery	60	62	3.3%	18	14.7%
Aggravated Assault	91	74	-18.6%	108	61.7%
Burglary	535	448	-16.2%	107	10.8%
Theft - All Other	458	599	30.7%	403	38.1%
Theft - Vehicle	411	523	27.2%	16	0.1%
Stolen Vehicle	152	188	23.6%	49	14.4%
<b>Total</b>	<b>1,741</b>	<b>1,933</b>	<b>11.0%</b>	<b>727</b>	<b>19.7%</b>

Part 2 Offenses	2013	2014	Difference	Cleared	% Cleared
Forgery	42	38	-9.5%	23	28.7%
Fraud	145	147	1.3%	44	15.0%
Vandalism	399	372	-6.7%	43	5.5%
Simple Assault	450	433	-3.7%	807	91.3%
<b>Total</b>	<b>1,036</b>	<b>990</b>	<b>-4.4%</b>	<b>917</b>	<b>45.2%</b>

Other Selected Offenses	2013	2014	Difference	Cleared	% Cleared
Theft - Shoplifting	82	196	139.0%	255	91.7%
Weapons Violations	11	11	0.0%	17	77.2%
Drugs	142	123	-13.3%	158	59.6%
Driving While Intoxicated	42	40	-4.7%	81	98.7%

### ACCIDENTS

	2013	2014	UP/DOWN	% CHANGE
Total Accidents	445	465	20	4.49%

### ARREST

	2013	2014	UP/DOWN	% CHANGE
Arrest	2,355	2,165	-190	-8.07%

### POLICE 2 CITIZEN

	2013	2014	UP/DOWN	% CHANGE
Cases Reported	154	131	-23	-14.94%

### PATROL

	2013	2014	UP/DOWN	% CHANGE
Field Contacts	178	479	301	169.10%
Traffic Stops	7,738	6,988	-750	-9.69%

### WARRANTS

	2013	2014	UP/DOWN	% CHANGE
Felony	152	126	-26	-17.11%
Misdemeanor	149	159	10	6.71%
Warrants Total	301	285	-16	-5.32%
Served	271	236	-35	-12.92%
Transferred	12	18	6	50.00%

### CALLS FOR SERVICE

	2013	2014	UP/DOWN	% CHANGE
Total Calls	66,851	89,913	23,062	34.50%
Close Patrols	24,789	52,243	27,454	110.75%
House Check Request	119	158	39	32.77%
House Check Calls	336	451	115	34.23%

### K-9 UNIT NARCOTIC SEIZURES

	2013	2014	UP/DOWN	% CHANGE
Marijuana (ounces)	208,455	839,604	631,149	302.77%
Cocaine (grams)	18.56	593,081	574,521	3,095.48%
Meth (grams)	46.22	1,003,326	957,106	2,070.76%
Heroin (grams)	1.2	6.4	5.2	433.33%

"The Lancaster Police Department continues to implement best practices to reduce, deter and prevent crimes."

- Chief Wilson



# POLICE ACTIVITY

## LANCASTER POLICE DEPARTMENT

Moving Violations	2013	2014
Speeding	920	1,496
Speeding school zone	91	23
Ran stop sign	53	165
Ran red light	38	58
Fail to signal turn	41	58
No seat belt driver	77	185
Fail to signal	98	109

Non Moving Violations	2013	2014
No driver's license	688	766
Fail to display driver's license	86	214
Fail to show insurance	967	1,537
Invalid vehicle inspection	421	650
Driving while license invalid	390	516
Expired/Cancelled license plate	572	757
Open Container – Driver	27	46

Parking Citations	2013	2014
Parking Handicap space	35	17
Park wrong way	38	390
Parked 15' fire hydrant	3	5

Non-Traffic Citations	2013	2014
Possible Drug Paraphernalia	54	64
Public Intoxication (alcohol)	93	81
Public Intoxication (drugs)	13	10
Curfew school day	33	25
Curfew weekend/nights	18	19
Park Curfew	11	15

Penal Code Citations	2013	2014
Assault	139	185
Assault –Threaten Bodily Injury	31	50
Assault – Family Violence	37	2
Disorderly conduct language	7	31
Disorderly conduct fighting	15	50



# COMMUNITY ORIENTED POLICING

## LANCASTER POLICE DEPARTMENT

“**Community policing** is a philosophy of full service personalized policing, where the same officer patrols and works in the same area on a permanent basis, from a decentralized place, working in a proactive partnership with citizens to identify and solve problems.”

### Goals and Objectives:

- Transition traditional style of policing to a dominant style of community policing.
- Enhance Public awareness and education through civic engagement.
- Identify target crime areas that will help reduce victimization thus enhancing a better quality of life.
- Enhance police services thus cultivating a safe, vibrant and healthy community.
- **CompStat Style** policing to identify high crime spots and redeploy resources accordingly has helped us manage resources and enhance visibility in the community through collaboration and transparency.
- **Public Service Officer (PSO)** positions will enhance visibility to reduce, prevent and deter the potential of criminal activity by allowing Patrol Officers to remain in the community rather than responding to “meet the complainant” calls for service at the police station. **New!**
- **Texas Police Chief Association (TPCA)** Recognition program will enhance credibility and reduce liability by establishing the State of Texas law enforcement best practices. **New!**

**“Isn't that exciting? The quality of life in our communities depends on all of us. That is what community policing is all about: how we can do it together.”**

**- Chief Wilson**





### Goals and Objectives:

- Establish voluntary subcommittees to address community policing and relations, crime preventions and resources through our Citizen's Public Safety Academy (**C.P.S.A.**).
- **Victim Relief Ministry & My Neighbors Keeper** partnered with the Lancaster Police Department to ultimately heighten community awareness and education to address crisis incidents, assist victims of crime and critical incident stress management. **New!**
- **Lancaster Police and Outreach Community, LPOC**, collaborative efforts will set goals to proactively intervene with potential quality of life concerns within our community based on the necessity and/or demand of the community. The Lancaster Police Department has partnered with organizations such as Brighter Tomorrows, ARISE!, MADD, Hickory Trail Hospital, Victim Relief Ministries and Neighbors Keepers, and other intervention programs. **New!**
- Continue quarterly dialogue "Conversation with the Chief" within the community.
- Increase community participation for the next upcoming National Night Out Event on Tuesday, October 6, 2015.

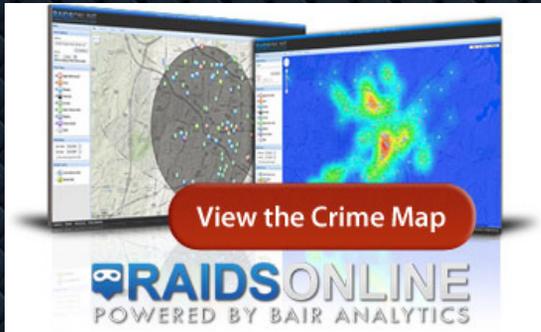


POLICE • COMMUNITY PARTNERSHIPS



# CRIME PREVENTION TOOLS

## LANCASTER POLICE DEPARTMENT



### Goals and Objectives:

- Created website features online for resident's accessibility: crime prevention tips, curfew preventive tips, mental health awareness, and much more. **New!**
- Created website features for direct communication within the community where request for close/extra patrols and traffic enforcement request are met on immediate demand, 24/7 service through computer or mobile device. **New!**
- RAIDS online goal is to assist law enforcement agencies to reduce, deter and prevent crime through a better informed citizenry. RAIDS Online is absolutely free to law enforcement and the community. Crime Mapping is an essential tool to partner with the community to know what is going on in their neighborhoods. Citizens will stay informed and connected with the most recent criminal data in their neighborhoods. **New!**
- Crime prevention tip accessible online: Reportit.com a free tool that allows citizens to securely store serial numbers, item descriptions, pictures, and scans receipts so that citizen's items may be more easily identified in the event of theft or loss. **New!**
- Crime prevention tip accessible online: Nextdoor.com is a free social media website for your Neighborhoods, so citizens can communicate easily with their neighbors online. **New!**
- Proactive approach to cultivate continuity and crime prevention measures.



### Nextdoor becomes a lifeline to the neighborhood



*"Crime prevention technology will enhance collaboration; build trust and integrity between the police and citizens of Lancaster. It creates dialogue to work as a team to keep the community safe, healthy and vibrant."*



### Police Officer's Prayer

Lord, I ask for courage,  
Courage to face and conquer my  
own fears, Courage to take me  
where others will not go.

I ask for strength,  
Strength of body to protect others,  
Strength of spirit to lead others.

I ask for dedication,  
Dedication to my job to do it well,  
Dedication to my community to keep  
it safe.

Give me Lord, concern,  
For all those who trust me.  
And please, Lord, through it all be at  
my side.

**TO PROTECT AND TO SERVE.**

**Police Officer  
Craig Lamont Shaw**

END OF WATCH:  
Sunday, June 20, 2010

**City Marshal  
Peter Monroe Solomon**

END OF WATCH:  
Saturday, November 2, 1912





## May 9, 2015 Municipal Election

### Early Voting:

Early voting will be at the Lancaster Veterans Memorial Library, located at 1600 Veterans Memorial Parkway and other Dallas County branch locations on the dates and times listed below:

- Monday, April 27, 2015 through Friday May 1, 2015, from 8:00 a.m. to 5:00 p.m.
- Saturday, May 2, 2015, from 8:00 a.m. to 5:00 p.m.
- Sunday, May 3, 2015, from 1:00 p.m. to 6:00 p.m.
- Monday, May 4, 2015 and Tuesday, May 5, 2015 from 7:00 a.m. to 7:00 p.m.

During the early voting period, registered voters may vote at ANY Dallas County early voting location. A complete list of voting locations is available at [www.dalcoelections.org](http://www.dalcoelections.org).

### Election Day

On Election Day, voting will be conducted at polling locations by precinct number from 7 a.m. to 7 p.m. as follows:

#### Precinct Numbers

3800, 3801, 3802,  
3803, 3808, and  
3809

3805, 3806, 3807

3940

#### Voting Location on Election Day, (May 9, 2015)

Lancaster Veterans Memorial Library  
1600 Veterans Memorial Parkway  
Lancaster, Texas 75134

Elsie Robertson Middle School  
822 W. Pleasant Run Road  
Lancaster, Texas 75146

Wilmer Community Center  
101 Davidson Plaza  
Wilmer, Texas 75172

Be sure to check your precinct number, since some Dallas County voting precinct numbers may have changed.

Visit [www.dallascountyvotes.org](http://www.dallascountyvotes.org) for voter registration status and to preview a sample ballot.



## Healthy, Safe & Vibrant Community

Lancaster is a place where we embrace public safety in our neighborhoods. The community unites at city-wide events and participates in recreational and cultural activities that keep residents involved and engaged in their respective neighborhoods. Compassionate enforcement personnel help to sustain vibrant residential and business communities. All residents have access to Parks and leisure facilities where they live.



### Lancaster Eyes and Ears Program (LEEP)

#### The City of Lancaster Code Compliance Division is seeking volunteers to join the Lancaster Eyes and Ears program (LEEP)

The LEEP program will primarily perform duties in the field identifying code violations for code officers to perform further investigation. The program is intended to have volunteers aid city staff in improving and preserving the quality of life in our community. These volunteers will help act as the "eyes and ears" in residential and commercial neighborhoods to staff code compliance officers. Citizens are key to identifying potentially serious problems.

For more information visit:

[www.lancaster-tx.com/LEEP](http://www.lancaster-tx.com/LEEP)



## URGENT Information for RENTERS & LANDLORDS!

The city recognizes a need for an organized inspection program of residential rental properties within the city to meet city and state life safety, health, fire, and zoning codes and to provide a more efficient system for compelling both absentee and local landlords to correct violations and to maintain, in proper condition. The city recognizes that the most efficient system to provide for rental inspections is the creation of a program requiring registration and issuance of a certificate of occupancy for all single-family rental properties within the city so that orderly inspections can be made.

#### Registration requirements

No person shall hereafter occupy or allow to be occupied any residential rental property within the city for which registration has not been completed and filed with the department of building inspections.

#### Change in tenancy

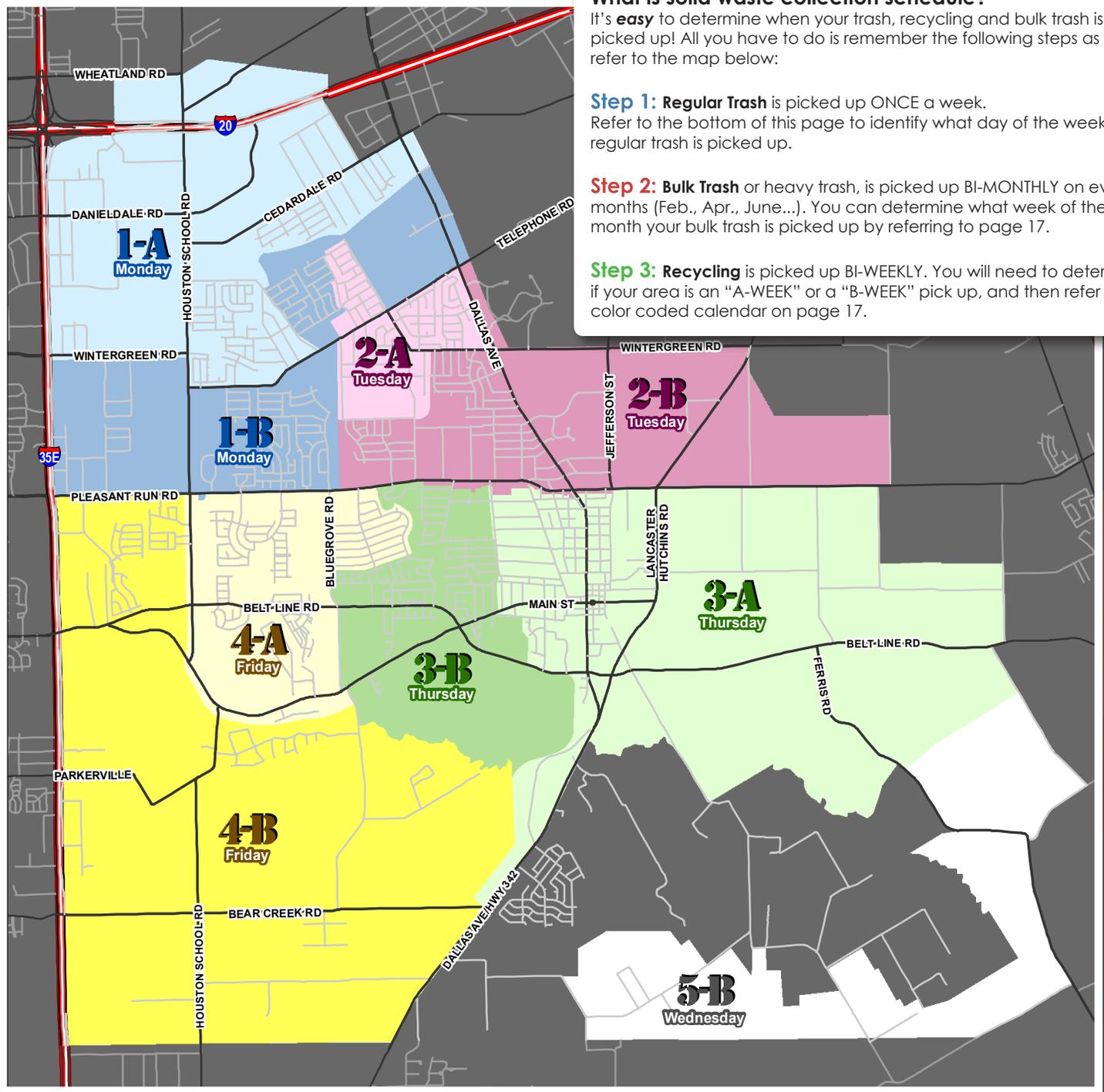
When a rental residence is vacated by the tenant, the owner or landlord must apply for and receive a certificate of occupancy from the building official prior to the property being occupied by a new tenant. The building official or his designated representative will inspect the property and premises for compliance with this code, the International Property Maintenance Code, International Building Codes and other applicable ordinances of the city. If deficiencies are found the building official may prohibit occupancy of the residence and premises until such time as the owner takes action needed to bring the residence and premises into compliance. The inspection required by this section shall also apply to all dwelling units and premises prior to its original occupancy as a rental property.

#### Inspection Required

All single-family rental properties offered for rent or lease shall be inspected upon any change of tenancy according to the rental property checklist, of the adopted building and maintenance code requirements for site grading and drainage, property sanitation, sidewalks and driveways, accessory structure, pools, hot tubs, spas, extermination, exterior building conditions, interior building conditions, plumbing systems, water systems, sanitary drainage, mechanical equipment, combustion air, electrical hazards, smoke detectors, and security devices, as adopted by this code.

#### Certificate Issued

When the building official determines that a rental property and premises are in compliance with the provisions of this and other applicable codes, the building official shall issue a certificate of occupancy.



### What is solid waste collection schedule?

It's **easy** to determine when your trash, recycling and bulk trash is picked up! All you have to do is remember the following steps as you refer to the map below:

**Step 1: Regular Trash** is picked up **ONCE** a week. Refer to the bottom of this page to identify what day of the week your regular trash is picked up.

**Step 2: Bulk Trash** or heavy trash, is picked up **BI-MONTHLY** on even months (Feb., Apr., June...). You can determine what week of the month your bulk trash is picked up by referring to page 17.

**Step 3: Recycling** is picked up **BI-WEEKLY**. You will need to determine if your area is an "A-WEEK" or a "B-WEEK" pick up, and then refer to the color coded calendar on page 17.

## TRASH WEEKLY PICK UP

### STEP 1: When is my regular trash pick up?

Please refer to the above map, identify the area in which you live in and circle the corresponding color. The darker/lighter shades and A/B letters do not apply at this step.

- BLUE** area = Every **Monday**
- PINK** area = Every **Tuesday**
- GREEN** area = Every **Thursday**
- YELLOW** area = Every **Friday**
- WHITE** area = Every **Wednesday**

Regular trash is collected **ONCE** a week. All trash must be secured in bags within your blue cart. The lid must completely closed. Your cart must be placed curbside, with the front facing the alley, before 7:00 a.m. on your designated collection day. After 7:00 a.m., no additional trash may be added to your cart. There must be at least 3 feet clearance around your cart. If at any time you have not complied with the above guidelines, your address will be documented as **NO PICK UP** for that week's collection.



**All trash must be INSIDE the cart.**



**Cart Over-Full**



# BULK TRASH

## BI-MONTHLY PICK UP

### STEP 2: When is my bulk trash picked up?

Bulk trash is picked up BI-MONTHLY (even months) in the City of Lancaster according to your zoned area. Trash can be put out on the curb, in the FRONT of your home as early as Saturday before your pick-up week and has to be out no later than the **Monday of your week BEFORE 7:00 AM.**

Early or late setouts will be tagged for immediate removal and charges and/or fines will be applied to your utility bill. Do NOT add to the pile during the week. If items are added, additional charges may apply. No liquids or hazardous waste, construction debris, electronics or automotive waste. All refrigerants from appliances must be removed and certified.

# RECYCLING

## BI-WEEKLY PICK UP

Recycling is picked up EVERY OTHER week. Everything within your GREEN cart must be recyclable materials. The lid must be completely closed. Your cart must be placed curbside, with the front facing the alley, before 7:00 a.m. on your designated collection day. After 7:00 a.m., no additional items may be added to your cart. There must be at least 3 feet clearance around your cart. If at any time you have not complied with the above guidelines, your address will be documented as NO PICK UP for that week's collection.

### 2015 BULK TRASH SCHEDULE

MONTH	Area 1	Area 2	Area 3	Area 4	Area 5
APR	APR 6-10	APR 13-17	APR 20-24	APR 27-MAY 1	APR 13-17
MAY	NO BULK TRASH COLLECTION IN MAY				
JUN	JUN 1-5	JUN 8-12	JUN 15-19	JUN 22-26	JUNE 8-12
JUL	NO BULK TRASH COLLECTION IN JULY				
AUG	AUG 3-7	AUG 10-14	AUG 17-21	AUG 24-28	AUG 10-14
SEPT	NO BULK TRASH COLLECTION IN SEPTEMBER				
OCT	OCT 5-9	OCT 12-16	OCT 19-23	OCT 26-30	OCT 12-16
NOV	NO BULK TRASH COLLECTION IN NOVEMBER				
DEC	DEC 7-11	DEC 14-18	DEC 21-25	DEC 28-JAN 1	DEC 14-18

### STEP 3: When is my recycling picked?

Please refer to the above map, identify the area in which you live in and circle the corresponding color. The darker/lighter shades DO apply at this step.

#### AREA

- 1-A = Every Other Monday (A-WEEKS)
- 1-B = Every Other Monday (B-WEEKS)
- 2-A = Every Other Tuesday (A-WEEKS)
- 2-B = Every Other Tuesday (B-WEEKS)
- 3-A = Every Other Thursday (A-WEEKS)
- 3-B = Every Other Thursday (B-WEEKS)
- 4-A = Every Other Friday (A-WEEKS)
- 4-B = Every Other Friday (B-WEEKS)
- 5-B = Every other Wednesday (B-WEEKS)



#### APRIL

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		
	A WEEK	B WEEK				

#### MAY

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
	A WEEK	B WEEK				

#### JUNE

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				
	A WEEK	B WEEK				

#### JULY

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	
	A WEEK	B WEEK				

## HOLIDAY SCHEDULE

### Memorial Day, Monday May 25th

Monday's pick up will be on Tuesday. Tuesday's pick up will be on Wednesday. Thursday and Friday will remain on their proper days.

### 4th of July, Saturday, July 4th

Services will not be affected

### Labor Day, Monday September 7th

Monday's pick up will be on Tuesday. Tuesday's pick up will be on Wednesday. Thursday and Friday will remain on their proper days.

## FREQUENTLY ASKED QUESTIONS

### What if my cart breaks?

Please contact the City of Lancaster Utility Billing Division at 972-218-1328.

### What should I do if my trash or recycling was missed?

First, please read through all the guidelines listed on pages 16 and 17. If you have followed all the proper procedures, the missed pick up must be reported to the City of Lancaster on the **next business day** after it was missed. You may do so by visiting [www.lancaster-tx.com/MissedService](http://www.lancaster-tx.com/MissedService) or call (972) 218-1324.

# Keep Lancaster Beautiful

## Adopt-A-Spot Program

The City of Lancaster's Adopt-A-Spot Program is a joint effort between our residents and city government to keep our rights-of-way and neighborhoods clean and beautiful. This program allows our residents, businesses, clubs and organizations to express their pride and commitment to the community, while providing them with signage recognition for their time and efforts spent beautifying the City of Lancaster.

Adopters agree to adopt a section of the city for a minimum of one year. They pick up litter in their section at least once per month using trash bags supplied by the City, which then picks up and disposes of the filled bags after each clean up.

The City will provide each adopter with a sign in recognition of the adopted section, with the name of the individual or group displayed. This is an excellent project for school and youth groups, teams, businesses and neighborhood organizations.

For more information on the Adopt-A-Spot Program, contact Parks Superintendent Mike Rasco at **(972) 218-3709**.

# DROUGHT CONTINGENCY PLAN...

## WHAT DOES THIS MEAN FOR YOU?

The City of Lancaster has implemented a mandatory watering restriction (2 watering days) in accordance with Stage 2 of the Lancaster Drought Contingency Plan. As a City of Dallas wholesale water customer, Lancaster is enacting the Drought Contingency Plan to address the ongoing drought weather conditions impacting Dallas' water supply. Water conservation measures are in place to facilitate a goal of a five percent (5%) reduction in water consumption. Residents are restricted from watering between 10:00 a.m. and 6:00 p.m., and only specific days as identified below:

### Stage 2 Watering Schedule

Lancaster Drought Contingency Plan will be in effect until further notice.

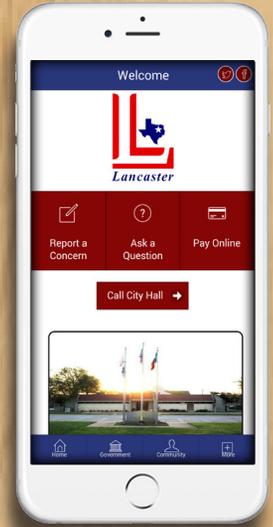
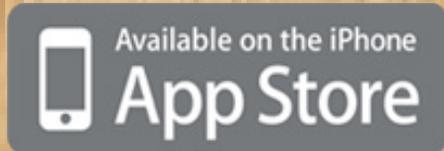
Last Digit of Address	Watering Days Allowed
0, 2, 4, 6, or 8 (even numbers)	Sunday & Thursday
1, 3, 5, 7 or 9 (odd numbers)	Saturday & Wednesday

Hand watering  
& soaker hoses  
are  
**OKAY** at  
**ANY** time!



For more detailed information regarding the Mandatory Stage 2 Watering Restrictions, please visit [www.lancaster-tx.com](http://www.lancaster-tx.com) or contact the City of Lancaster Public Works Department at (972) 275-1752.

The OFFICIAL  
*Lancaster*  
CITY APP



“ “ I will be  
your best friend.  
I will watch you,  
follow you and  
love you for all  
of my life. ” ”

*Daisy*  
READY FOR ADOPTION



**LANCASTER ANIMAL SHELTER**

972-218-1210

690 E. MAIN STREET

[www.lancaster-tx.com/ADOPTAPET](http://www.lancaster-tx.com/ADOPTAPET)

# Lancaster Recreation Center

1700 VETERANS MEMORIAL PKWY.

972-218-3700



The *Lancaster Recreation Center* is a 64,000 square foot facility filled with amenities, programs and fun for all ages, ranging from athletic leagues and fitness courses to creative arts and academic guidance. Stop by and see what we've got to offer!

## Features:

- Indoor walking track
- Gymnasium with two full basketball courts and bleacher seating
- Fitness atrium
- Indoor aquatic center
- Grand Hall with catering kitchen
- Mirrored aerobic room
- Game room
- Classroom
- Conference room

Several areas of the facility are available for private rentals, including the gymnasium, Grand Hall, indoor aquatic center and all rooms.

## Hours of Operation:

**Monday - Thursday**

6:00 a.m. - 9:00 p.m.

**Friday**

6:00 a.m. - 5:00 p.m.

**Saturday**

8:00 a.m. - 5:00 p.m.

## PICKLE BALL! **NEW PROGRAM!**

Pickle Ball is a sport that is growing in many communities across the nation. It is a combination of tennis, badminton and table tennis. Come by the Recreation Center anytime Monday through Thursday from 10:00 a.m. to 2:00 p.m. to try it out! (Free with Recreation ID)

## City Facility Rentals

Reserve the GRAND HALL in the Recreation Center; the MEETING ROOM at the Visitors Center; Any one of our beautiful parks for your next event! Call (972) 218-3706 or visit [www.lancaster-tx.com/FacilityRentals](http://www.lancaster-tx.com/FacilityRentals) for more information.

# INDOOR AQUATIC CENTER

## Lancaster Recreation Center

1700 Veterans Memorial Parkway  
(972) 218-3700

Located inside the *Lancaster Recreation Center*, this 165,000 gallon pool includes a zero depth entry, lazy river, two-story water slide and lap lanes. Locker rooms with showers and a seasonal concession stand make this a great place for all at all times of the year!



It's time to dive in to the pool! Every third Thursday, enjoy a feature film while relaxing in the water. Concessions available, floats permitted. All movies are **free** (w/ Rec ID Card)

### Swim Teams

(Ages 6-16) The Lancaster Swim Team provides a year around swimming experience that places emphases on teaching the value of competition.

\$50/month  
Tuesday and Thursday 5:30 p.m. - 6:30 p.m.

### Swim Lessons

Learn-to-Swim classes provide instruction to swimmers of all ages and helps them develop swimming and water safety skills in a positive learning environment. Each session includes four 45 minute classes over a two week period. Visit the website for more information on the pre-requisites for each class level.

### Parent & Tot

(6-36 months) Parents learn water safety and infants develop comfort in the water. Parents must enter the water for all classes.

\$30 per session  
Monday & Wednesday 5:30 p.m. - 6:15 p.m.

### Preschool

(3-6 years) Learn basic strokes, floating & breathing. Split into three groups by skill level: Level I for new beginners, Level II, for those with basic skills and Level III for intermediate swimmers.

\$30 per session  
Monday & Wednesday 5:30 p.m. - 6:15 p.m.  
Level I, II, III

### Youth

(7-12 years) Learn basic strokes, floating, breathing, treading water and diving skills. Split into three groups by skill level: I for new beginners, II for those with basic skills and III for intermediate swimmers.

\$30 per session  
Monday & Wednesday 5:30 p.m. - 6:15 p.m.  
Level I, II, III

### Semi-Private

(13+ years) Designed to assist teens and adults learn basic or advanced swim technique. Each instructor is paired with only two students, allowing more focus on each student.

\$50 per session  
Monday & Wednesday 5:30 p.m. - 6:15 p.m.

**Call (972) 218-3700 for registration class dates.**

### Lifeguard Certification

(Age 15+) Learn basic lifesaving techniques and become certified as an American Red Cross Lifeguard. Includes CPR/First Aid/AED training. Great for those seeking part-time summer jobs; or to fulfill requirements for those who work as a lifeguards at Texas pools. Advance registration and swim skills are required. \$65 per class, Class TBD

# Library Services

1600 Veterans Memorial Parkway  
(972) 227-1080



The *Lancaster Veterans Memorial Library* provides a full range of services, fulfilling the educational and cultural needs of the community.

## Features:

- Book A Geek - 1 on 1 Computer Instruction
- OneClick Downloadable audiobooks
- 45 Public computers & Wi-Fi wireless
- Microsoft Office, Adobe Photoshop
- Children's early literacy stations
- Teen digital lab for video editing, anime creation and music editing software
- E-books for adults and Teens
- Children's Tumblebook E-book collection
- Adult training lab with Adobe Photoshop Elements
- Language lab with Mango languages
- Regular story hour three times a week
- Adult book club
- Genealogy assistance

## Hours of Operation:

**Monday - Thursday**  
10:00 a.m. - 8:00 p.m.  
**Friday**  
10:00 a.m. - 6:00 p.m.  
**Saturday**  
9:00 a.m. - 5:00 p.m.

## How to Get a LIBRARY CARD:

Come to the library and bring your Texas drivers license or Texas ID as proof of residence. Free for Lancaster residents. Start enjoying books, movies and other resources today! For more information, call **(972) 227-1080**.



Through Freegal Music Service, library cardholders now have access to over 7 million songs, including Sony Music Entertainment's catalogue of legendary artists and can download a select number of Freegal Music MP3 files each week and stream hours of music every day at no cost to the user by accessing the site through the City of Lancaster webpage, [www.lancaster-tx.com/freegal](http://www.lancaster-tx.com/freegal). The Freegal Music Service has free mobile apps available in the Apple App Store and Google Play Store.

## Database Resources

- Freegal Downloadable Music **NEW!**
- Novelist Reader's Advisory
- Ancestry.com
- American History
- College Prep Practice Tests
- TexShare databases
- Homework Help Online Service
- Job and Career Accelerator & Resume Maker
- Do it Yourself Home Improvement
- Do it Yourself Small Engine Repair
- Do it Yourself Hobbies & Crafts
- Health and Medical
- Business Resources
- Salem Health Resources

## Downloadable Audiobooks

This new service from Recorded Books is a collection that allows users to checkout audiobooks their library cards and play them on their smartphone or portable digital device with apps available for Android, Kindle Fire, Nook, iPhone, iTouch and iPad users.

[www.lancaster-tx.com/audiobooks](http://www.lancaster-tx.com/audiobooks)

The Lancaster **Senior Life Center** is a full-service activity center open to adults ages 50 years and up, and includes several **TOP FEATURES:**

- Banquet Hall with full catering kitchen and stage.
- Nintendo Wii consoles for fun and fitness.
- Classrooms (Computer, Fitness Center).
- Arts and Craft Rooms (Sewing, Knitting, Jewelry and Card Making).
- Bid Whiz and Spades, Card Playing and Chess.
- Reading lounge with large selection of books.
- Well-stocked game room with billiards, poker tables and shuffle board.

### Hours of Operation:

**Monday - Friday**  
8:00 a.m. - 5:00 p.m.

### Annual Membership Fee

The City of Lancaster is proud to offer annual membership fees at a low cost for our Senior Life Center patrons.

**Lancaster Resident \$3.00**  
**Non-Resident \$5.00**



### Older Americans Day Program

**May 8, 2015**

**10:30 a.m. - 11:30 a.m.**

President Obama made a Presidential Proclamation in which the month of May was designated as Older Americans Month. We will celebrate the contributions of our seniors who have helped to shape our world and their innumerable contributions to society.

### CONGREGATE MEAL PROGRAM

**Lunch served**

**Monday through Friday,**

**12:00 p.m. to 1:00 p.m.**

The Congregate Meal Program is a daily lunch program that ensures a nutritious meal for seniors ages 60 and older. There is no cost to participate, and seniors do not have to be a member of the Senior Life Center. Eligible participants must complete an intake form and nutrition assessment prior to participating in the program, which is sponsored in part by the Dallas Area Agency on Aging and the Texas Department of Aging and Disability Services. Participants must attend free monthly nutrition education courses. Seniors ages 50-59 who are members of the Lancaster Senior Life Center may purchase a lunch from the program for an additional fee.

### Senior Father's Day Program

**June 11, 2015**

**10:00 a.m. - 11:30 a.m.**

Father's Day will be a day we will honor fathers who have made contributions to their families, children and communities.

# CINCO DE MAYO



MAY 2, 2015

1:00 PM - 5:00 PM

CEDARDALE PARK

1930 CEDARDALE ROAD,  
LANCASTER, TX 75134

## Block Party

FOOD, GAMES, BOUNCE HOUSES, ARTS & CRAFTS, MUSIC & MORE!

FOR MORE INFORMATION, CALL  
972-218-3700 OR VISIT



# National Day of PRAYER

MAY 7, 2015

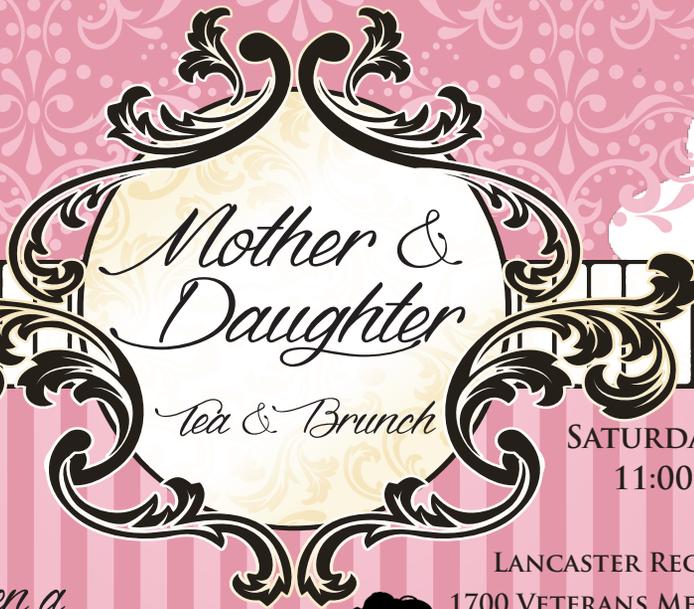
PRAYER BREAKFAST  
9:00 AM

LANCASTER RECREATION CENTER  
1700 VETERANS MEMORIAL PARKWAY  
LANCASTER, TX

COMMUNITY PRAYER  
12:00 PM

HELEN GIDDINGS AMPHITHEATER  
(COMMUNITY PARK)  
1700 VETERANS MEMORIAL PARKWAY  
LANCASTER, TX





SATURDAY, MAY 9, 2015  
11:00 A.M. - 2:00 P.M.

LANCASTER RECREATION CENTER  
1700 VETERANS MEMORIAL PARKWAY  
LANCASTER, TX 75134  
(972) 218-3700  
[WWW.LANCASTER-TX.COM](http://WWW.LANCASTER-TX.COM)

*"The love between a  
mother and daughter is  
forever."*



COST: \$10 PER PERSON  
\$15 FOR TWO PEOPLE  
\$5 FOR SENIORS (60+)



Saturday, May 23, 2015  
12:00 PM - 2:00 PM (Trail Appreciation)  
2:00 PM Begins the Family Camp Out

Bear Creek Nature Park  
1000 Bear Creek Road  
Lancaster, TX 75146

Pony Rides      Nature Walks  
Face Painting      Bounce Houses

### Family Camp Out!

Pack your tents, flash lights and sleeping bags and get ready to create memories that will last a lifetime!

Time: Begins at 2:00 PM on Saturday and ends at 7:00 AM on Sunday morning

Cost: \$20.00 for a family of five and \$5.00 for each additional person  
This fee includes dinner and breakfast

Equestrian Permit: All horse owners and riders must have an equestrian permit issued by the City of Lancaster, Quality of Life & Cultural Services Department. Negative Coggins report by a licensed veterinarian is required for the permit. There is NO COST for this permit.

Vendors: Vendors are welcomed with a paid \$25.00 permit fee.

[www.lancaster-tx.com/SpecialEvents](http://www.lancaster-tx.com/SpecialEvents)



# Cleo Hearn Equestrian Trail Appreciation Day & Family Camp Out



For More Information:  
Contact Kevin Moore  
@ Lancaster Recreation Center  
1700 Veterans Memorial Parkway  
(972) 218 - 3715

*Celebrate. Remember. Fight Back.*  
**Relay For Life**



**FRIDAY, MAY 29-30, 2015**

Relay for Life of  
Best Southwest Cities/South Dallas

7:00 PM - 1:00 AM

DeSoto Eagle Stadium  
600 Eagle Drive, DeSoto

**JOIN TEAM LANCASTER  
IN THE FIGHT AGAINST CANCER!**

**[WWW.LANCASTER-TX.COM/RELAYFORLIFE](http://WWW.LANCASTER-TX.COM/RELAYFORLIFE)**

**(972) 218-1303**





# Juneteenth

Celebrating Freedom Through Diversity



**The Dazz Band**

## ARTS & MUSIC FESTIVAL

Sat. June 20th 5:00-10:00pm

Valley Ridge Park, Cedar Hill, TX

Performances by  
Rattletree Marimba,  
Memphis Soul &  
The Dazz Band

Kids on the Hill  
Creative Arts Zone &  
Cruisers Club  
Car Show

Various Local Artist,  
Food Vendors,  
and much more!

[www.cedarhillpard.wix.com/juneteenth](http://www.cedarhillpard.wix.com/juneteenth)  
(972) 291-5130



Stay Socially Connected  
[cedarhilltx.com/pard](http://cedarhilltx.com/pard)



# City of Lancaster

P.O. Box 940

Lancaster, TX. 75146

PRSR STD  
U.S. Postage  
PAID  
LANCASTER, TX  
Permit No. 4

POSTAL CUSTOMER  
LANCASTER, TEXAS

## CALENDAR

April 27th	City Council Meeting*	7:00 PM	City Hall
May 2nd	Cinco De Mayo Block Party	1:00 PM	Cedardale Park
May 7th	National Day of Prayer	9:00 AM	Recreation Center
May 8th	Older Americans Day Program	10:30 AM	Senior Life Center
May 9th	Election Day	All Day	See Page 14
	Mothers Daughters Tea	11:00 AM	Recreation Center
May 11th	City Council Meeting*	7:00 PM	City Hall
May 15th	Peace Officers Memorial Day	All Day Observance	
May 18th	City Council Work Session*	7:00 PM	Pump Station
May 23rd	Equestrian Trail Appreciation Day	12:00 PM	Bear Creek Nature Park
	Family Camp Out (May 23rd - 24th)	2:00 PM	Bear Creek Nature Park
May 25th	Memorial Day Holiday - All City Offices Closed		
May 29th	Relay For Life	7:00 PM	DeSoto Eagle Stadium
June 8th	City Council Meeting*	7:00 PM	City Hall
June 8th - Aug 14th	Summer Camp	8:00 AM	Recreation Center
June 11th	Senior Father's Day Program	10:00 AM	Senior Life Center
June 15th	City Council Work Session*	7:00 PM	Pump Station
June 20th	Best Southwest Juneteenth Celebration	5:00 PM	Valley Ridge Park, Cedar Hill
June 22nd	City Council Meeting*	7:00 PM	City Hall
July 3rd	City Offices Closed in Observance of the Independence Holiday		
July 4th	4th of July Celebration	6:00 PM	Meadowcreek Park, DeSoto

\* Regular City Council Meeting and City Council Work Sessions are subject to cancellation. For the most up to date information, please check the City of Lancaster's website, [www.lancaster-tx.com](http://www.lancaster-tx.com) or call (972) 218-1300.

City of Lancaster  
211 N. Henry Street  
(972) 218-1300  
[CommunityRelations@lancaster-tx.com](mailto:CommunityRelations@lancaster-tx.com)



[WWW.LANCASTER-TX.COM](http://WWW.LANCASTER-TX.COM)

#LoveLancasterTX